

(Fold Inward) — — — — ▶

(Back Cover)

(Front Cover)

Compliance Information

FCC Information

This device complies with Part 15 of the FCC Rules.

FCC ID: 2AG5CLSSOUND

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

WARNING Li-ion Battery Inside

This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).

Rating Label Definitions

— Direct current symbol.

This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.

This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.

This symbol signifies that this is a wireless device powered by Bluetooth® technology.

Warranty Information

90-day Limited Warranty

Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our website at www.southerntelecom.com
- Click on **Product Support**
- Select the **Brand** of your device
- Select **Service Request** and fill out the form to begin your inquiry

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

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Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

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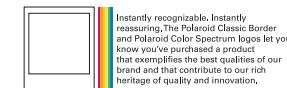
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Instruction Manual
True Wireless Earbuds with Charging Case
PTWSPR28CM



Before You Begin...

Customer Support

For any questions or problems with your product, please visit our website at SouthernTelecom.com and click on **Product Support**.

⚠ Caution

READ THIS MANUAL CAREFULLY AND SAVE FOR FUTURE REFERENCE

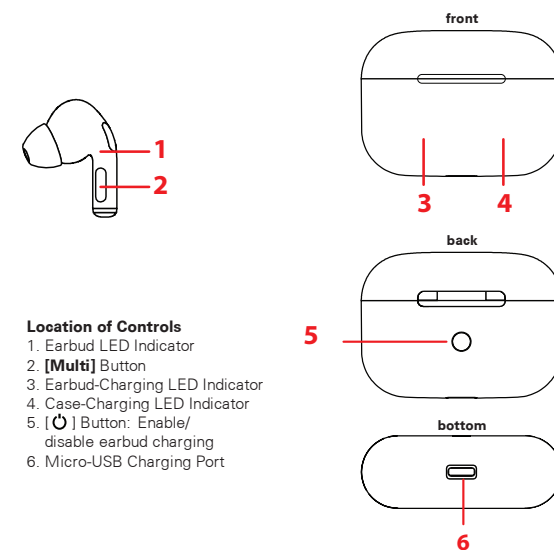
To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

- **THIS DEVICE IS NOT A TOY.** do NOT allow children or pets to use or play with this device.
- **Do not disassemble, modify, or repair the device.**
- Do not expose the device to extreme temperatures (heat or cold), open flames, humid, or wet conditions.
- **Do not submerge in water.**
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- If using with a USB adapter, make sure the adapter is not damaged.
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust, or water, or come into contact with any conductive materials such as liquids, metallic powders, etc.

In the Box

- PTWSPR28CM - **True Wireless Earbuds** (x1)
- Charging Case (x1)
- Micro-USB Charging Cable (x1)
- User Manual (x1)

Location of Controls



Location of Controls

1. Earbud LED Indicator
2. [Multi] Button
3. Earbud-Charging LED Indicator
4. Case-Charging LED Indicator
5. [Multi] Button: Enable/disable earbud charging
6. Micro-USB Charging Port

Getting Started

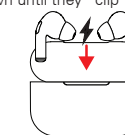
Charging the Case

Insert the small connector of the supplied micro-USB charging cable into the micro-USB charging port on the bottom of the charging case. Insert the large connector into the USB port on a computer, a USB charging device, or **5V USB adapter** (not included) and plug into a wall socket. The case-charging LED indicator will **flash RED** while charging and **turn solid RED** when fully charged.

Charging the Earbuds

Make sure that the charging case is fully charged. Open the charging case and insert the stem of each earbud into the case's charging port. Gently press down until they "clip" into place and feel secure.

Press the [Multi] button to enable charging. The earbud-charging LED indicator on the case will **turn BLUE**. The earbud LED indicators will **turn RED** while charging and **turn BLUE** when fully charged.



Powering ON/OFF

- The earbuds will automatically power ON when removed from their case, and power OFF when placed into their case.
- When powered ON, the earbuds will automatically pair to each other and then enter Bluetooth pairing mode. They may automatically re-pair to a previously paired device in range.

Bluetooth Pairing

1. When powered ON, the earbuds will automatically pair to each other and then enter Bluetooth pairing mode.
2. The earbud LED indicator of Left earbud will quickly flash RED
3. Set your mobile device to search for Bluetooth devices. When it appears, select PTWSPR28 from the list of found devices.
4. Once successfully paired, a voice will be heard on the earbuds indicating that they are connected.

Playing Music

To enjoy music wirelessly on your earbuds, make sure they are properly paired to your Bluetooth-enabled device. Once paired, playback is controlled through your paired device. If you are pairing the device for the first time, please consult the **Bluetooth Pairing** section in the previous column.

Pause/Resume Music

- Press the [Multi] button on either earbud to pause and resume playback.
- Press and hold the [Multi] button for 1.5 seconds on either earbud to activate your device's Voice Assistant if it has one.
- Double press the [Multi] button on Right earbud to skip to the next track.
- Double press the [Multi] button on Left earbud to skip to the previous track.
- Press and hold the [Multi] button on Right earbud to increase volume.
- Press and hold the [Multi] button on Left earbud to decrease volume

Answering/Ending Phone Calls

- Quick press the [Multi] button to answer an incoming phone call.
- Quick press the [Multi] button to end a phone call.
- Press and hold the [Multi] button on either earbud to reject an incoming phone call.