## (Fold Inward) — — — **▶**

(Back Cover)

(Front Cover)

#### Activating Voice Assistant

If you have a voice assistant on your paired device, you can activate it using the controls on the earbuds or the controls on your device.

- 2x press either earbud's [Multi] button to activate the voice assistant.
- 2x press either earbud's [Multi] button to close the voice assistant.

#### Storage & Maintenance

When not using the earbuds, it is recommended that they are stored away in the charging case and placed in a safe, dry location, away from sources of water, light, heat, and dust. They are best stored in an airtight box or bag (not included).

If the earbuds or case is dirty, wipe it down with a **clean microfiber cloth**. Do not clean with water or any sort of cleaning liquid or detergent.

## TWS Earbuds

Bluetooth Ver.: 5.0

- Bluetooth Range: 33 ft
- Freq. Response: 20 Hz 20 kHz
- Play Time: Up to 3 hours Single Earbud Battery Capacity: 30 mAh

#### Charging Case

Charging Case Battery Capacity: 220 mAh

#### Compliance Information

## FCC Information This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment of sec cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable

WARNING Li-ion Battery Inside
This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).

#### Rating Label Definitions

Direct current symbol.

[Multi] Button
• Power On/Off

Skip to Next Track

Reject Phone Calls



## Warranty Information

## 90-Day Limited Warranty Territory: United States/Canada

#### LIMITED WARRANTY TO ORIGINAL CONSUMER

## To obtain warranty service: • Visit our customer support portal: www.custor • Select the brand and model of your device

- Select the brand and model of your device
   Select "Service Request" and fill out the form to begin your inquiry
   Exchanges require dated proof of purchase from an authorized retaile
- Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

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# **Polaroid**





# **Polaroid**



PTWSA20 True Wireless Earbuds Pro **User Manual** 

## Before You Begin...

### Customer Support

For any questions or problems with your product, please visit our website at customersupport123.com.

#### READ THIS MANUAL CAREFULLY AND SAVE FOR FUTURE REFERENCE To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

- THIS DEVICE IS NOT A TOY, do NOT allow children or pets to use or play with Do not disassemble, modify, or repair the device.
- Do not expose the device to extreme temperatures (heat or cold), open flames,
- . Do not submerge in water.
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
   If using with a USB adapter, make sure the adapter is not damaged. • Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust, or water, or come into contact with any conductive materials

- PTWSA20 True Wireless Earbuds (x1)
- Charging Case (x1) USB Type-C Charging Cable (x1)
  User Manual (x1)

such as liquids, metallic powders, etc.

# **Earbuds** • Pause/Resume Playback LĖD Microphone

# Charging of Case)

## Location of Controls

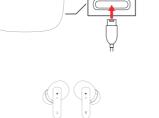
Insert the small connector of the included USB Type-C charging cable into the charging port on the back of the charging case. Insert the larger connector into the USB port on a computer, or into a **5V/1A USB adapter** (not included) and plug into an electrical

The LED indicator will flash RED while the earbuds are charging and turn solid RED when fully charged.

A tone will be heard when the earbuds are low on battery, indicating that they need to be recharged.

Charging the Earbuds Use the included charging case to protect and charge your earbuds.

Place the earbuds into the correct earbud charging ports. The earbuds will automatically power OFF and begin charging.



(Bottom of Case,

#### Getting Started Powering On/Off

## Charge the case and earbuds fully before using.

- Remove the earbuds from the case to automatically power them ON. The earbuds'
- indicators will flash RED and BLUE. When both earbuds are powered ON at the same time they will automatically pair to each other after a few seconds, and a voice will be heard indicating
- Insert the earbuds into the case to automatically power them OFF. The earbuds' LED indicators will quickly flash RED when they are powered
- The earbuds can also be powered ON and OFF by touching + holding the earbuds' [Multi] buttons for 2 seconds (power ON) or 4 seconds (power OFF).

Note: The earbuds will automatically power OFF

if they are not paired to a Bluetooth device after 3 minutes, or if the paired device is out of Bluetooth range (10 m / 30 ft) for 3 minutes.

Note: Either earbud can be used independently.

### Bluetooth Pairing

- 1 Power the early ds ON at the same time. The LED indicators on both early ds will flash RED and BLUE. After a few seconds, a tone should be heard, indicating that the earbuds have connected to each other. If the earbuds don't connect to each other. see the troubleshooting section at the bottom of this page.
- 2. Open your device's Bluetooth menu and select PTWSA20 when it appears.
- 3. Another tone will be heard, indicating that the earbuds are successfully connected to your device. The LED indicators on the earbuds will turn OFF.



Trouble Pairing the Earbuds to Each Other? Try placing the earbuds back into their charging case, and then removing them again at the same time. They should automatically connect to each other.

#### Playing Music

Make sure the earbuds are charged and properly connected to your Bluetooth-enabled

Playback, volume and phone functions can be controlled with your paired device or with the earbuds, as indicated below:

#### Controlling Playback

- Press the [Multi] button on either earbud to pause and resume audio playback
- 3x Press the left earbud to skip to the previous track.
- 3x Press the right earbud to skip to the next track.

## Adjusting the Volume

• Press + hold (2s) the left earbud to skip to decrease volume. • Press + hold (2s) the right earbud to skip to increase volume.

#### Phone Calls • Press the [Multi] button on either earbud to answer an incoming phone call. Press again to end the phone call.

• 2x Press the [Multi] button on either earbud to reject an incoming phone call.