Compliance Information

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.
- -- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired

Radiation Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction

WARNING Li-ion Battery Inside

This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).



Rating Label Definitions





This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.



Bluetooth

This symbol signifies that this is a wireless device powered by Bluetooth

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Warranty Information

Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our website at www.southerntelecom.com
- · Click on Product Support
- Select the Brand of your device
- · Select Service Request and fill out the form to begin your inquiry

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably

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Instruction Manual

Active Pro Wireless Earbuds

PTWS16



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Designed in US Printed in China v1. 05-2020

Before You Begin...

CAUTION

To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

• READ THIS MANUAL AND SAVE FOR FUTURE REFERENCE

- THIS DEVICE IS NOT A TOY, do NOT allow children or pets to use or play with this device.
- Do not disassemble, modify, or repair the device.
- Do not expose the unit to extreme temperatures (heat or cold), open flames, humid, or wet conditions.
- Do not submerge in water.
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- If using with a USB adapter, make sure the adapter is not damaged.
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust, or water, or come into contact with any conductive materials such as liquids, metallic powders, etc.
- This device should not be disposed of with regular household waste.
 Please consult the local authorities on the correct way to dispose of this device.

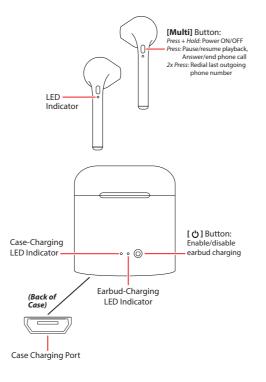
Questions & Customer Support

For questions, troubleshooting or any other assistance, please visit our website at **SouthernTelecom.com** and click on **Product Support**.

In the Box

- PTWS16 True Wireless Earbuds (x1)
- Charging Case (x1)
- Micro-USB Charging Cable (x1)
- User Manual (x1)

Location of Controls



Getting Started

Charging the Case

Insert the small connector of the supplied micro-USB charging cable into the micro-USB charging port on the back of the charging case. Insert the large connector into the USB port on a computer, a USB charging device, or **5V USB adapter** (not included) and plug into a wall socket. The case-charging LED indicator will **flash** *RED* while charging and **turn solid** *RED* when fully charged.

Charging the Earbuds Make sure that the charging case is fully charged.

Open the charging case and insert the stem of each earbud into the case's charging port. Gently press down until they "clip" into place and feel secure.

Press the [\circlearrowleft] button to enable charging. The earbud-charging LED indicator on the case will **turn BLUE**. The earbud LED indicators will **turn RED** while charging and turn OFF when fully charged.

••@

Powering ON/OFF

- Power the earbuds ON/OFF by long pressing both [Multi] buttons.
- •The earbuds will automatically enter Bluetooth pairing mode.

Bluetooth Pairing

- Hold the earbuds close together. Long press the [Multi] button on both earbuds until their LED indicators flash RED and BLUE.
- After a moment, a voice will be heard on the earbuds indicating that they are connected. The LED indicator on the main earbud will flash RED and BLUE and the other earbud will slowly flash BLUE.
- Set your mobile device to search for Bluetooth devices. When it appears, select PTWS16 from the list of found devices.
- Once successfully paired, the LED indicators on each earbud will continue to slowly flash BLUE.

Re-Pairing the Earbuds

The PTWS16 earbuds come automatically paired to each other right out of the box. If the earbuds come un-paired from each other, follow these instructions to re-pair:

- 1. Go to your device's Bluetooth settings and locate the earbuds on the list of Bluetooth devices. Tap to "Forget" the earbuds.
- Long press the [Multi] button of both earbuds at the same time, until the LED indicators flash RED and BLUE.
- 3. Double press the [Multi] button on the either earbud. After a moment, the LED indicator will flash RED and BLUE on one earbud and slowly flash BLUE on the other, then two earbuds will re-pair to each other.
- Once re-paired, you can now pair the earbuds to your mobile device. Please consult the **Bluetooth Pairing** section of this user manual.

Playing Music

To enjoy music wirelessly on your earbuds, make sure they are properly paired to your Bluetooth-enabled device. Once paired, playback is controlled through your paired device.

If you are pairing the device for the first time, please consult the **Bluetooth Pairing** section in the previous column.

Pause/Resume Music

- Quick press the [Multi] button on either earbud to pause media playback.
- Quick press the [Multi] button on either earbud to resume media playback.

Answering/Ending Phone Calls

NOTE: Phone calls will only be heard on one earbud.

- $\bullet \ {\it Quick press the \ [\textbf{\textit{Multi}}] button to answer an incoming phone call.}$
- Quick press the [Multi] button to end a phone call.
- Double quick press the [Multi] button to redial the last phone number called.