

User Manual

PTWS15

(Fold Inward) - - - - ▶

(Back Cover)

(Front Cover)

Compliance Information

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

WARNING Li-ion Battery Inside

This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).

Rating Label

— Direct current symbol.

Definitions



This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.



This symbol signifies that this is a wireless device powered by Bluetooth® technology.



This symbol represents FCC Declaration of Conformity and compliance.

Warranty Information

90-day Limited Warranty

Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our website at www.southern telecom.com
- Click on **Product Support**
- Select the **Brand** of your device
- Select **Service Request** and fill out the form to begin your inquiry

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

PLR IP Holdings, LLC, its licensees and affiliates, fully support all electronic waste initiatives. As responsible stewards of the environment, and to avoid violating established laws, you should properly dispose of this product in compliance with all applicable regulations, directives or other governments in the area where you reside. Please check with local authorities or the retailer where you purchased this product to determine a location where you can appropriately dispose of the product.

Polaroid, Polaroid & Pixel, Polaroid Color Spectrum, and Polaroid Classic Border Logo are trademarks of PLR, IP Holdings, LLC, used under license.

PLR IP Holdings, LLC does not manufacture this product or provide any manufacturer's warranty or support.

www.polaroid.com ©2020 All rights reserved

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. used under license.

All product names, trademarks, and registered trademarks are property of their respective owners. All company, product, and service names used in this document are for identification purposes only. Use of these names, trademarks, and brands does not imply endorsement.



Polaroid



Instantly recognizable, instantly reassuring. The Polaroid Classic Border and Polaroid Color Spectrum logos let you know you've purchased a product that exemplifies the best qualities of our brand and that contribute to our rich heritage of quality and innovation.

Designed in US
Printed in China
v1.05-2020

Polaroid

Instruction Manual
True Wireless Sound Bundle
PTWS15



Before You Begin...

READ THIS MANUAL CAREFULLY AND SAVE FOR FUTURE REFERENCE

⚠Caution

To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

- **THIS DEVICE IS NOT A TOY**, do NOT allow children or pets to use or play with this device.
- Do not disassemble, modify, or repair the device.
- Do not expose to extreme temperatures (heat or cold), open flames, humid, or wet conditions.
- **Do not submerge in water.**
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- If using with a USB adapter, make sure the adapter is not damaged.
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust or water, or to come into contact with any conductive materials such as liquids, metallic powders, etc.
- The earbuds and case should not be disposed of with regular household waste. Please consult the local authorities on the correct way to dispose of this device.

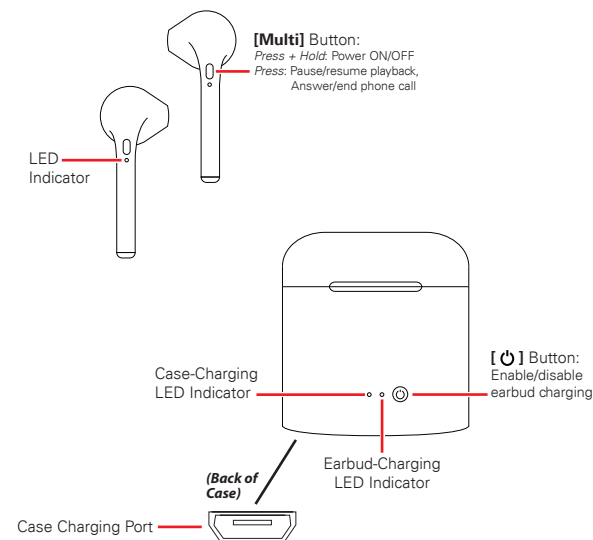
Customer Support

For any questions or problems with your product, please visit our website at SouthernTelecom.com and click on **Product Support**.

In the Box

- PTWS15 - True Wireless Earbuds (x1)
- Charging Case (x1)
- Silicone Case (x1)
- Safety Neck Strap (x1)
- Carabiner Clip (x1)
- USB Charging Cable (x1)
- User Manual (x1)

Location of Controls



Getting Started

Charging the Case

Insert the small connector of the supplied micro-USB charging cable into the micro-USB charging port on the back of the charging case. Insert the large connector into the USB port on a computer, a USB charging device, or **5V USB adapter (not included)** and plug into a wall socket. The case-charging LED indicator will **flash RED** while charging and **turn solid RED** when fully charged.

Charging the Earbuds

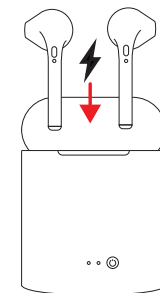
Make sure that the charging case is fully charged.

Open the charging case and insert the stem of each earbud into the case's charging port. Gently press down until they "clip" into place and feel secure.

Press the [Power] button to enable charging. The earbud-charging LED indicator on the case will **turn BLUE**. The earbud LED indicators will **turn RED** while charging and **turn BLUE** when fully charged.

Powering ON/OFF

- Power the earbuds ON/OFF by long pressing both [Multi] buttons.
- The earbuds will automatically enter Bluetooth pairing mode, and may re-pair to a previously-paired device in range.



Bluetooth Pairing

1. Hold the earbuds close together. Long press the [Multi] button on both earbuds until their LED indicators **flash RED and BLUE**.
2. After a moment, a voice will be heard on the earbuds indicating that they are connected. The LED indicator on the main earbud will **flash RED and BLUE** and the other earbud will **turn OFF**.
3. Set your mobile device to search for Bluetooth devices. When it appears, select **PTWS15** from the list of found devices.
4. Once successfully paired, the LED indicators on both earbuds will turn OFF.

Re-Pairing the Earbuds

The PTWS15 earbuds come automatically paired to each other right out of the box. If the earbuds come un-paired from each other, follow these instructions to re-pair:

1. Go to your device's Bluetooth settings and locate the earbuds on the list of Bluetooth devices. Tap to "Forget" the earbuds.
2. Long press the [Multi] button of both earbuds at the same time, until the LED indicators **flash RED and BLUE**.
3. Double press the [Multi] button on the either earbud. After a moment, the LED indicator will **flash RED and BLUE** on one earbud and **turn OFF** on the other, then two earbuds will re-pair to each other.
4. Once re-paired, you can now pair the earbuds to your mobile device. Please consult the **Bluetooth Pairing** section of this user manual.

Playing Music

To enjoy music wirelessly on your earbuds, make sure they are properly paired to your Bluetooth-enabled device. Once paired, playback is controlled through your paired device.

If you are pairing the device for the first time, please consult the **Bluetooth Pairing** section on the previous page.

Pause/Resume Music

- Quick press the [Multi] button on either earbud to pause media playback.
- Quick press the [Multi] button on either earbud to resume media playback.

Answering/Ending Phone Calls

NOTE: Phone calls will only be heard on one earbud.

- Quick press the [Multi] button to answer an incoming phone call.
- Quick press the [Multi] button to end a phone call.
- Double quick press the [Multi] button of the host earbud to activate the voice assistant, then double quick press the [Multi] button of the other earbud to redial the last phone number called.