

# FOLD INWARD



# (Back Cover)



# (Front Cover)



## Compliance Information

### READ CAREFULLY AND KEEP THIS MANUAL

Compliance information statement shall issue by a US Local Responsible Party.

#### FCC Information

This device complies with Part 15 of the FCC Rules.

**Caution:** Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

#### Rating Label Definitions

Direct current symbol

This symbol represents FCC Declaration of Conformity and compliance.

## Warranty Information

### 90-Day Limited Warranty

Territory: United States/Canada

#### LIMITED WARRANTY TO ORIGINAL CONSUMER

This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

#### To obtain warranty service:

- Visit our customer support portal [www.customersupport123.com](http://www.customersupport123.com)
- Select the brand and model of your device
- Select "Service Request" and fill out the form to begin your inquiry
- Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

#### Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR, REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, EXCEPT AS STATED HEREIN. NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.



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Designed in the U.S.  
Made in China  
v1. 05/2021



## Shiatsu Massage Seat Cushion



User Guide  
OLIM1400

## Before You Begin...

### NOT Intended for Medical Use

This product is designed as a non-professional device for comfort and relaxation. It is not intended to be a substitute for medical attention. If your ailments persist or worsen after use, contact your doctor immediately.

Please consult your doctor prior to using this product, if

- You are pregnant
- You have a pacemaker
- You have any concerns regarding your health

### Caution

#### • THIS IS NOT A TOY, please keep away from children

- Keep away from water and extreme temperatures
- This product should not be used by people who are sensitive to heat or anyone who is unable to properly operate the controls
- Children and persons with reduced ability to operate the controls should not use the product except under strict supervision
- Never leave the appliance operating unattended
- Do not operate after taking pain killers, sedatives or alcohol
- The electrical and magnetic fields emitted by this unit may interfere with the function of a pacemaker. Please consult your doctor and the manufacturer of your pacemaker before using
- This unit must be checked frequently for signs of wear and tear or damage. If you detect signs of improper use of the unit, it must be inspected by the manufacturer before turning it on again.
- If the cables of this unit or the charger are damaged, they MUST be replaced by the manufacturer, its customer service department or similarly qualified person

### IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

Read all instructions before using (this appliance).

#### DANGER – To reduce the risk of electric shock:

- 1) Always unplug this appliance from the electrical outlet immediately after using and before cleaning.

#### WARNING – To reduce the risk of burns, fire, electric shock, or injury to persons:

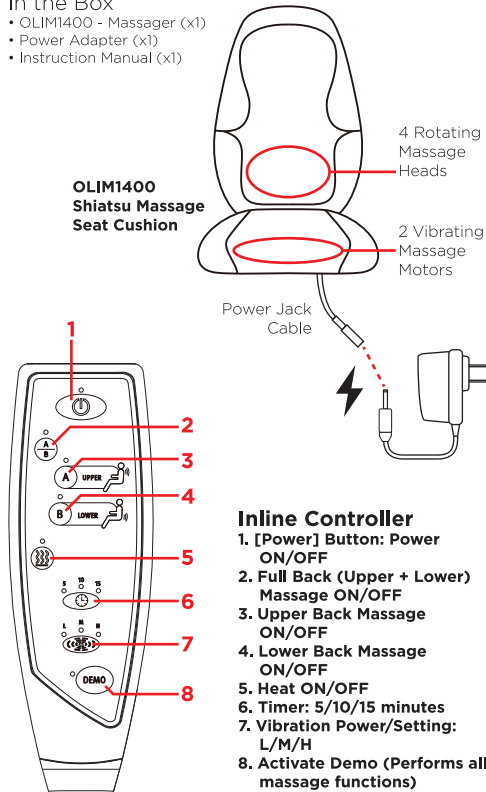
- 1) An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- 2) Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- 3) Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- 4) Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 5) Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- 6) Do not carry this appliance by supply cord or use cord as a handle.
- 7) Keep the cord away from heated surfaces.
- 8) Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- 9) Never drop or insert any object into any opening.
- 10) Do not use outdoors.
- 11) Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- 12) To disconnect, turn all controls to the off position, then remove plug from outlet.

## Location of Controls

### In the Box

- OLIM1400 - Massager (x1)
- Power Adapter (x1)
- Instruction Manual (x1)

### OLIM1400 Shiatsu Massage Seat Cushion



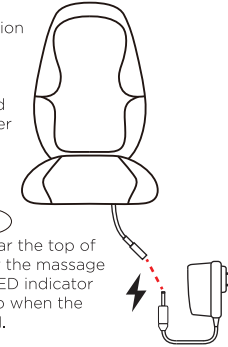
### Inline Controller

1. [Power] Button: Power ON/OFF
2. Full Back (Upper + Lower) Massage ON/OFF
3. Upper Back Massage ON/OFF
4. Lower Back Massage ON/OFF
5. Heat ON/OFF
6. Timer: 5/10/15 minutes
7. Vibration Power/Setting: L/M/H
8. Activate Demo (Performs all massage functions)

## Getting Started

### Placement & Setup

1. Place the massage seat cushion on a chair and fasten to the chair using the straps on the back.
2. Insert the pin of the included power adapter into the power jack on the chair massager. Plug the adapter into an electrical outlet.



### Powering ON/OFF

- Press the [Power] button near the top of the inline controller to power the massage seat cushion ON/OFF. The LED indicator above the button will light up when the massage seat is powered ON.

### Using the Massaging Nodes

Connect the massager seat to power and power ON.

- Press the (A/B) button on the inline controller to power full back (upper + lower) massage ON/OFF. The LED indicator above the button will light up when activated.

- Press the (A) button to power upper back massage ON/OFF. The LED indicator will light up when activated.

- Press the (B) button to power lower back massage ON/OFF. The LED indicator will light up when activated.

- Press the (DEMO) button for a demo of all massage functions.

**Note:** The massager will automatically turn OFF after 15 minutes. Allow to cool down before using again.

**Note:** If the massager nodes are held in place, the massager will automatically shut off. To restart, power the massager back on.

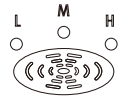
### Using Heat

- Press the (Heat) button on the inline controller to turn heat ON/OFF.
- The LED indicator above the button will light up when heat is activated.



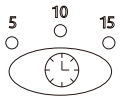
### Using Vibration

- Press the (Vibration) button on the inline controller to turn vibration ON/OFF and adjust the speed (Low, Medium, High).
- The LED indicator above the button will indicate which vibration strength is activated.



### Setting a Timer

- Press the (Timer) button on the inline controller to turn the timer ON and select a timer: 5, 10 or 15 minutes.
- The LED indicator above the button will indicate which timer is selected.



## Cleaning & Storage

### Cleaning

Unplug the massager and let cool down. Wipe down with a soft, slightly damp sponge. Avoid using concentrated soaps, such as dish soap, as it will be very difficult to clean once applied.



**For indoor use ONLY.**



**Do not wash!**



**Do not dry clean!**



**Do not use in damp rooms (i.e. while bathing or showering).**

- Do NOT allow any liquid or cleaning solutions to come into direct contact with the massager.
- Do NOT immerse massager in water.
- Do NOT use any abrasive cleaners or chemicals on the pad.
- Do NOT attempt to repair any damage to the massager.

### Storage

Store in a dry, cool location, away from sources of water or heat. It is best stored in a secure box or an airtight box or bag (*not included*) to keep it free of dust.