



TECHUP

Smart Doorbell Camera with Chime



Instruction Manual

TUSDR101

What's in the box

Please consult this checklist for all parts.



TUSDR101 Camera



Bracket



Pin



Angled Wall Mount



Screws & screw anchors



Manual



Screwdriver



12V/1A Power Adapter

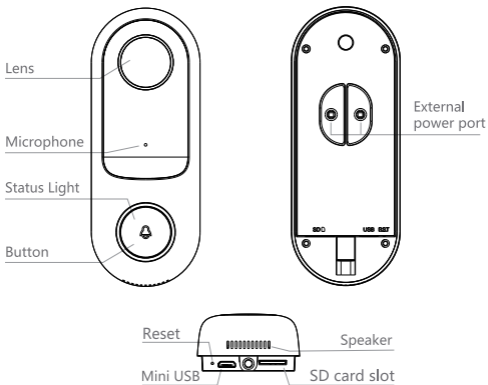


Chime



5V/1A Power adapter
(for chime)

Doorbell Cam Description



Power Port DC 12V

Doorbell button Press the button to ring the doorbell

Status light

- Lit up solid RED: the camera or network is abnormal
- Blinking RED: awaiting WiFi connection, or currently connecting (faster blinking)
- Lit up solid BLUE: camera working properly

Microphone Captures sound for your video

SD card slot Supports local SD Card storage (Max.128G)

Reset Press and hold for 5 seconds with pin to reset the doorbell

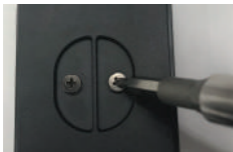
Installing a TF / Micro SD Card

Before connecting to power, insert your TF/micro SD card (not included) into the TF/micro SD port on the bottom of the camera, with the metal contacts facing away from the lens.

The TF card will only fit in one direction.

Connecting to Power

The camera must be connected to power while using.



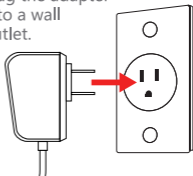
1. Use a Philips (4-point) screwdriver (not included) to loosen the screws on the back of the doorbell.

2. Slide the metal contacts of the included adapter under the heads of the loosened screws, as shown above.
Note: Do not touch metal contacts, as they may conduct low voltage.



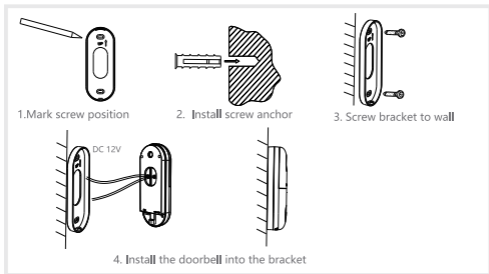
3. With the metal contacts under the screw heads, use the screwdriver to tighten the screws, securing the metal contacts in place.

4. Plug the adapter into a wall outlet.

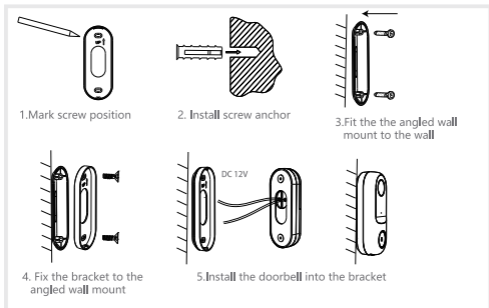


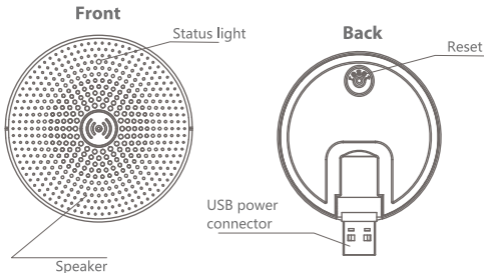
Doorbell Camera Installation

Mode 1 Doorbell General Installation



Mode 2 Angled Wall Mount + bracket + doorbell installation





Description

USB Connector	DC5V±10%,USB power supply
Reset	Press + hold the RESET for 5s to restore factory settings; Short press the RESET button to pair the doorbell
Status light	Blinking BLUE: Waiting for Bluetooth pairing; Lit up solid BLUE: Pairing completed

Functions

Choose a ringtone

After connecting to the SmartZone app, you can choose 1 of 4 ringtones

Adjust volume

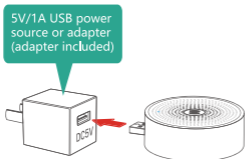
After connecting to the app, the chime's volume can be adjusted in the app

Setting Up the Chime

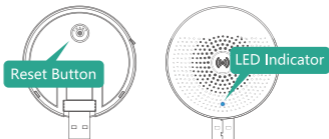
When the doorbell camera and chime are paired via their built-in Bluetooth, the chime will sound when the doorbell is rung.

The doorbell camera and chime are paired before leaving the factory, but if you find they have come unpaired, please use the following instructions to pair the chime to the doorbell camera.

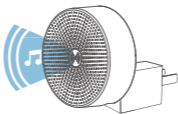
Step 1: Connect both the chime and the doorbell to power per the instructions in this manual.



Step 2: Short press the RESET button on the back of the chime. The LED indicator will flash BLUE, indicating that the chime is in Bluetooth pairing mode.



Step 3: Press the doorbell button. The Chime will sound to react. When pairing is successful, the chime's LED indicator will turn solid BLUE.



Adjusting Chime Settings

NOTE: The doorbell camera **MUST** be connected to your smart device through the SmartZone app before you can configure the chime settings in the app. If you have not connected the devices to the SmartZone app before, skip ahead to the app installation and device connection instructions, then come back to this page.

- Step 1: After you have successfully added the doorbell camera on the SmartZone app, tap "☰" in the upper right hand corner of the doorbell camera view page. You will enter the "Settings" page.
- Step 2: Press the "RESET" button on the back of the chime. The LED indicator will blink BLUE, and the chime will enter configuration mode.
- Step 3: Scroll down on the "Settings" page in the app. Under "Advanced Settings" tap "Bell Settings". For "Chime Type," select "Digital."
- Step 4: After selecting "Digital," hit the back button. Now tap "Bind."
- Step 5: You will now be able to change the ringtone under the "Ringtone Selection" option. You will also be able to adjust the volume.
- Step 6: When the configuration is completed, the LED indicator on the chime will turn solid BLUE.



Note: If the configuration fails, please press + hold the "RESET" button on the back of the chime for 5 seconds to reset your chime. Short press the "RESET" button, and try adding again.

Download the App

SmartZone for both iOS and Android OS. Search for "SmartZone Living" in your device's App Store or Google Play store, or scan the QR Code below by opening your device's camera, holding over the QR code, and clicking the link when it shows up at the top.

Search "SmartZone Living" in your device's app store

or

Scan the QR code



Set up router

The device supports 2.4GHz WiFi (does NOT support the 5GHz), and connects to the WiFi network. Please set the parameters of the router before connecting the WiFi network, and record the SSID and password of your WiFi.



2.4GHz

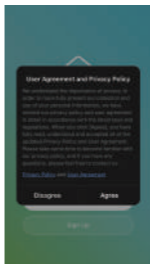
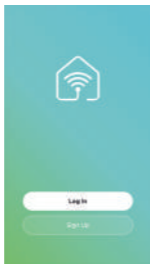


5GHz

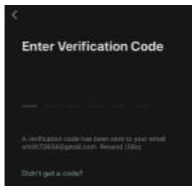
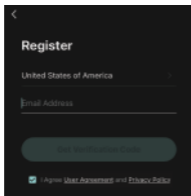


Registration process

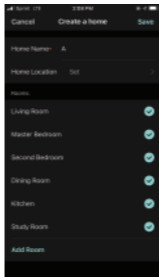
Step 1 Open the SmartZone app, click "Sign Up", read the "User Agreement and Privacy Policy" and click "Agree."



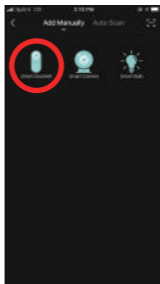
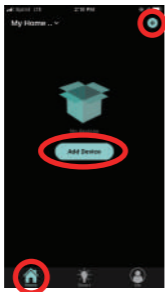
Step 2 Input a valid email address and tap "Get Verification Code".
Input the verification code to log in. You will be prompted to set a password. Set a password and tap "Done."



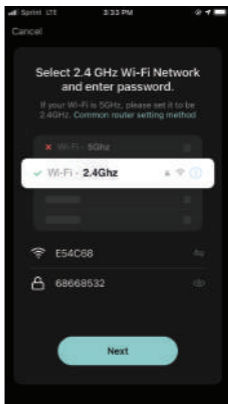
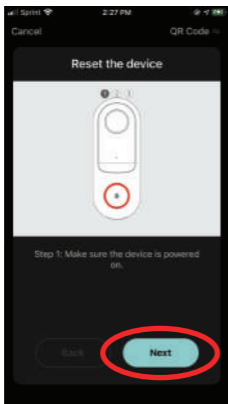
- 1 In the app, tap "Me" >> "Home Management" >> "Create a home", and you can customize the home name and related settings. Click "Save."



- 2 On the "Home" tab, tap "Add Device" or "+", and then select "Smart Doorbell" to add doorbell camera.



- 3 Make sure the camera is connected to power. Follow the instructions in the app, using the included pin to press the "Reset" button on the back of the camera. When the LED indicator starts flashing quickly and/or a tone is heard, tap "Next". Then input your WiFi's passwords and click "Next". Click "↔" to change network.



Note:

- 1) Camera supports 2.4GHz WiFi network ONLY.
- 2) The number of bits in the SSID and passwords of the router should not exceed 24 digits.

- 4 Please be patient waiting for the camera's LED indicator to start flashing RED.

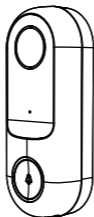
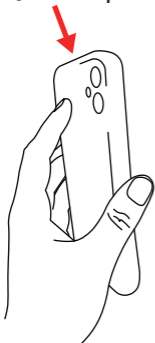
When this happens, make sure the app is displaying a QR code, like the screen at right. Hold the camera up to your phone, and use the camera to scan the QR code that is displayed on your phone.

When it scans, the camera will sound a tone. After you hear the tone, tap "I Heard a Prompt."

If you're having trouble scanning, try holding the camera/phone at different distances and angles from each other until the camera makes a tone.



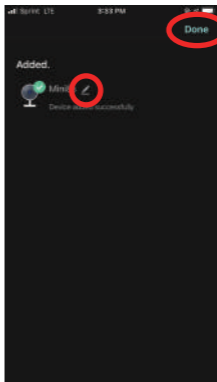
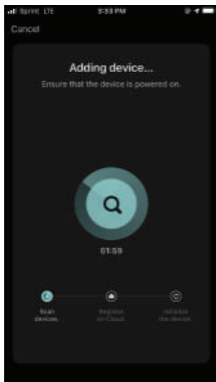
App is displaying QR code on phone



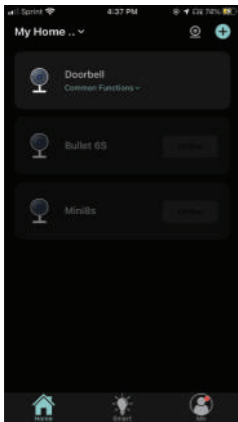
Camera is scanning phone screen

Please hold the doorbell camera 6-8" away from your smart device.

- 5 When connecting, you should make sure your router, device, and the camera are as close as possible. When the camera has been added successfully, the screen on the right below will display. Tap "✎" to edit the camera's name if you wish.



On the "Doorbell" screen, tap "⋮" in the upper right corner. You can set the camera's basic functions.



If the chime has been paired to the doorbell camera, you can also configure the chime settings here. See the "Adjusting Chime Settings" instructions on page 7 of this manual for details.

Q: In the network process, the process bar is never 100% or there is an attempt failure?

A: This camera supports a 2.4GHz WiFi router ONLY, please make sure you are using a 2.4GHz WiFi router. And confirm the WiFi password again.

Q: Repeated attempts are failures?

A: After an attempt fails, it is recommended to restart the device or power off, and then try again.

Q: The device cannot be previewed properly?

A: Check whether the network is normal, you can place the camera close to the router, and if not, it is recommended to reset the device and add it again.

Q: How to remove the camera network from another router?

A: First remove and reset the device on the App and then configure the device again by the App.

Q: Why doesn't the device identify the SD card?

A: It is recommended to plug in SD card while the device is powered OFF. Confirm whether the SD card is normally available and that the format is FAT32. Be sure to check whether your internet is working properly also.

Q: Why I can't get notifications from the App?

A: Please confirm that the App has been running on the phone, and the relevant notification function has been activated in the app. Check your device's settings to make sure the app is authorized to send notifications.

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

Rating Label Definitions



Direct current symbol.



This symbol represents FCC Declaration of Conformity and compliance.

1-Year Limited Warranty

Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com
- Select the brand and model of your device
- Select "Service Request" and fill out the form to begin your inquiry
- Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.