

User Manual - TUTWS10

3" x 5" panel

12" x 5" page

Compliance Information

READ CAREFULLY AND KEEP THIS MANUAL

FCC Information
FCC ID: 2A5CK

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

WARNING Li-Ion Battery Inside

This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).



Rating Label Definitions

— Direct current symbol.



This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.



This symbol signifies that this is a wireless device powered by Bluetooth® technology. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.

Warranty Information

90-Day Limited Warranty
Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our website at www.southerntelecom.com
- Click on **Product Support**
- Select the **Brand** of your device
- Select **Service Request** and fill out the form to begin your inquiry

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT, EXCEPT AS STATED HEREIN. NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.



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Printed in China
Designed in USA
v3. 07-2020.



Safety & Warranty
Information
TUTWS10

Before You Begin...

⚠ CAUTION

To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

• THIS IS NOT A TOY, Please keep away from children and pets

- Keep away from water and extreme temperatures (heat or cold), open flames, humid conditions, or wet conditions
- Low power may cause poor Bluetooth connection or sound distortion
- Do not overcharge the battery
- Do not expose the unit to extreme temperatures
- Do not submerge in water
- Do not open this product or attempt to repair the unit yourself should it not be working
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust or water, or to come into contact with any conductive materials such as liquids, metallic powders, etc.

Questions & Customer Support

For questions, troubleshooting or any other assistance, please visit our website at SouthernTelecom.com and click on **Product Support**.

In the Box

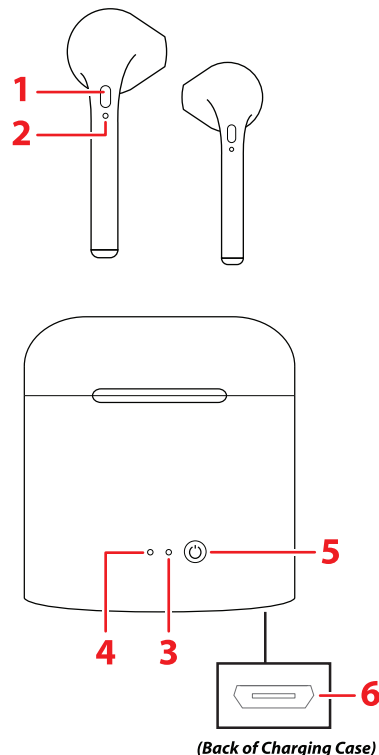
- TUTWS10 - True Wireless Earbuds (x1)
- Charging Case (x1)
- Micro-USB Charging Cable (x1)
- User Manual (x1)

Location of Controls

(Earbuds)

1. **[Multi]** Button:
(Press + Hold) Power ON/OFF
(Press) Pause/resume playback, answer/end phone call
(Double Press) Skip tracks
(Triple Press) Redial last outgoing number
 2. Earbud LED Indicator
- (Charging Case)
3. Case-Charging LED Indicator
 4. Earbud-Charging LED Indicator
 5. **[⏻]** Button: Enable/disable earbud charging
 6. Micro-USB Charging Port

Location of Controls



Getting Started

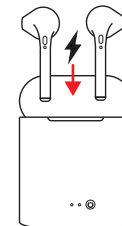
Charging the Case

Insert the small connector of the supplied micro-USB charging cable into the micro-USB charging port on the back of the charging case. Insert the large connector into the USB port on a computer, a USB charging device, or **5V USB adapter (not included)** and plug into a wall socket. The case-charging LED indicator will **flash RED** while charging and **turn solid RED** when fully charged.

Charging the Earbuds

Make sure that the charging case is fully charged.

Open the charging case and insert the stem of each earbud into the case's charging port. Gently press down until they "clip" into place and feel secure.



Press the **[⏻]** button to enable charging. The earbud-charging LED indicator on the case will **turn BLUE** when the earbuds are charging. The earbud LED indicators will **turn RED** while charging, and when fully charged, will **turn BLUE** for no more than 30 seconds before turning OFF.

Powering ON/OFF

- Press + hold both earbuds' **[Multi]** buttons to power them ON. The earbuds will pair to each other, and enter Bluetooth pairing mode.
- Power the earbuds OFF by pressing + holding both earbuds' **[Multi]** buttons, or by inserting them into their case.

Bluetooth Pairing

1. Power both earbuds ON. The earbuds' LED indicators will briefly **flash RED and BLUE**.
2. After a moment, one of the earbuds will **slowly flash RED and BLUE** and the other earbud's LED indicator will **slowly blink BLUE**.
3. Set your mobile device to search for Bluetooth devices. Select **TUTWS10** when it appears on the list of found devices.
4. Once paired to your device, both earbuds' LED indicators will turn OFF.

Re-Pairing the Earbuds

1. Start with both earbuds powered OFF.
2. Press and hold both earbuds' **[Multi]** buttons to power them both ON at the same time. Both earbuds' LED indicators will briefly **flash RED and BLUE**.
3. After a moment, one earbud will **slowly flash RED and BLUE**, and the other earbud's LED indicator will **slowly blink BLUE**.

Playing Music

To enjoy music wirelessly on your earbuds, make sure they are properly paired to your Bluetooth-enabled device.

Once paired, playback is controlled through your paired device or with the control listed below.

- Press the **[Multi]** button to pause or resume playback.
- Double press the **[Multi]** button on the **left** earbud to skip to the **previous** track.
- Double press the **[Multi]** button on the **right** earbud to skip to the **next** track.

Answering/Ending Phone Calls

- Press either **[Multi]** button to answer an incoming call.
- Press either **[Multi]** button to end a phone call.
- Triple press the **[Multi]** button to dial the last outgoing number.