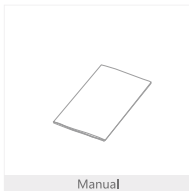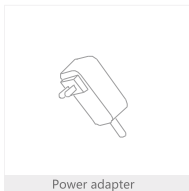# TECHUP

Smart Outdoor
Security Cam

Instruction Manual

TUSCAM201

CE FC RoHS

Consult the checklist below for all components.

TUSCAM201 Camera

Power adapter

Screw package

Manual

Screwdriver

Microphone

SD card slot

Reset

Status light

Speaker
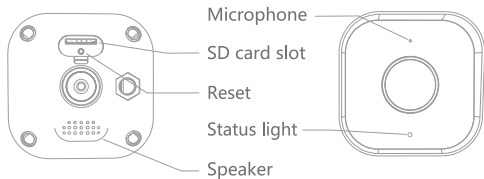
*Note: You must pull back the silicone cover covering the SD card slot and reset button in order to access them.

Power	DC12±10%
Status light	• Solid red light on: the camera is turning on or malfunctional
	• Blinking red light: awaiting WiFi connection
	• Solid blue light on: the camera runs correctly
	• Blinking blue light: currently connecting
Microphone	Capture sound for your video
SD card slot	Support local SD Card storage (Max.128G)
Reset	Press and hold for 5 seconds to reset the camera (if you have modified settings, they will return to factory defaults)

Installing a TF / Micro SD Card
Before connecting to power, undo the silicone cover over the TF/micro SD card slot, and insert a TF/micro SD card (not included) into the TF/micro SD port. It will only fit in one direction.

Connecting to Power
Plug the included AC adapter's attached power jack into the port at the end of the camera's attached power cord. Plug the AC adapter into a wall outlet. The LED indicator on the camera will light up when successfully connected to power.
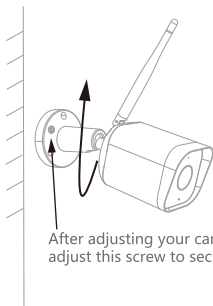
After adjusting your camera angle,
adjust this screw to secure.

1 Select your desired location, and secure the camera to the wall
   with the included screws and screw anchors. Make sure to loop
   the attached power cord through the allotted space on the
   bottom of the camera mount.

2 Adjust camera angle to the desired angle.

Download the App

SmartZone for both iOS and Android OS. Search for "SmartZone Living" in your device's App Store or Google Play store, or scan the QR Code below by opening your device's camera, holding over the QR code, and clicking the link when it shows up at the top.

Scan the QR code

Search "SmartZone Living" in your device's app store   or

Set up router

The device supports 2.4GHz WiFi (does NOT support 5GHz), and connects to the WiFi network. Please set the parameters of the router before connecting the WiFi network, and record the SSID and password of your WiFi.
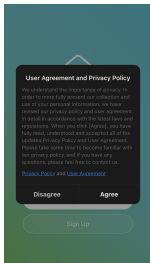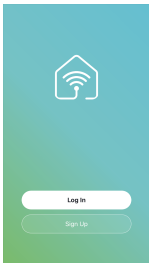
Please keep
network available

2.4GHz   5GHz
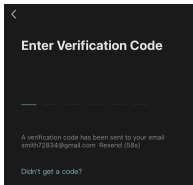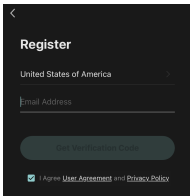
The header says "Connecting" at the top.

Registration process

Step 1   Open the SmartZone app, click "Sign Up", read the
          "User Agreement and Privacy Policy" and click "Agree."

Step 2   Input a valid email address and tap "Get Verification Code".
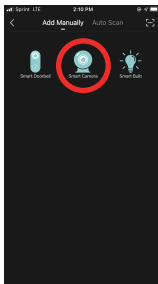   Input the verification code to log in. You will be prompted to set
   a password. Set a password and tap "Done."

1 In the app, tap "Me" >> "Home Management" >> "Create a home", and you can customize the home name and related settings. Click "Save."
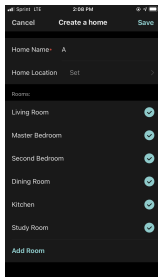
2 On the "Home" tab, tap "Add Device" or "+", and then select "Smart Camera" to add camera.

3 Make sure the camera is connected to power. Follow the instructions in the app, using the included pin to press the "Reset" button on the camera. When the LED indicator starts flashing quickly and/or a tone is heard, tap "Next". Then input your WiFi's passwords and click "Next". Click "⇄" to change network.
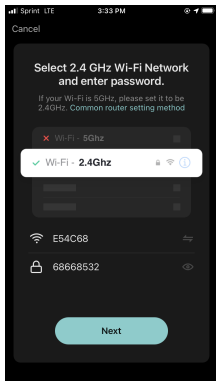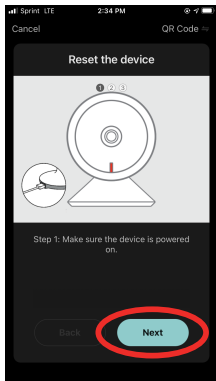
Note:

    1) Camera supports 2.4GHz WiFi network ONLY.

   2) The number of bits in the SSID and passwords of the router should not exceed 24 digits.

④ **Please be patient waiting for the camera's LED indicator to start flashing RED.**

When this happens, make sure the app is displaying a QR code, like the screen at right. Hold the camera up to your phone, and **use the camera to scan the QR code that is displayed on your phone**.

When it scans, the camera will sound a tone. After you hear the tone, tap "I Heard a Prompt."

If you're having trouble scanning, try holding the camera/phone at different distances and angles from each other until the camera makes a tone.

Cancel

Please scan the QR code from 15 to 20 cm away

No Prompts

I Heard a Prompt
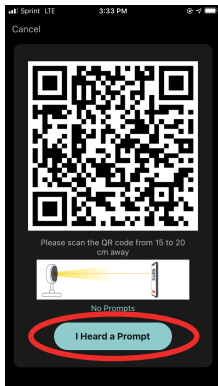
App is displaying QR code on phone
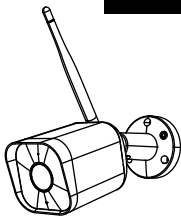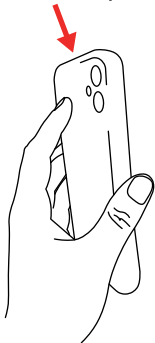
Camera is scanning phone screen

⑤ When connecting, you should make sure your router, device, and the camera are as close as possible. When the camera has been added successfully, the screen on the right below will display. Tap "🖉" to edit the camera's name if you wish.

On the "Smart Camera" screen ,tap "☑". You can set the camera's basic functions.
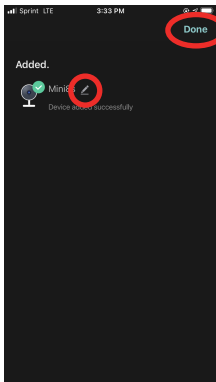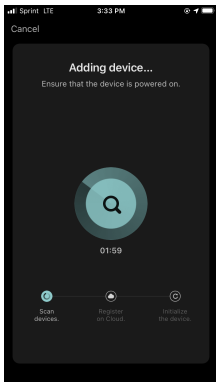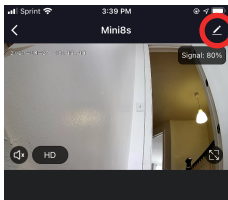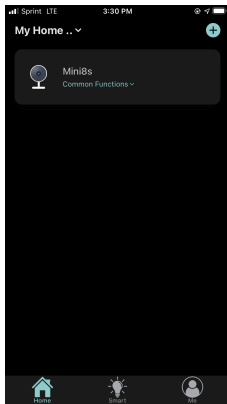
Q: The device cannot be previewed properly?

A: Check whether the network is normal, you can place the camera close
    to the router, and if not, it is recommended to reset the device and add
    it again.

Q: Why is it still in the list of devices after resetting?

A: The reset device only resets the network configuration of the camera,
    but cannot change the configuration on the App or remove the camera,
    and must be deleted by the App.

Q: How to remove the camera network from another router?

A: First remove and reset the device on the App and then configure the
    device again by the App.

Q: Why doesn't the device identify the SD card?

A: It is recommended to plug in SD card after powering OFF. Confirm whether
    the SD card is normally available and that the format is FAT32. Be sure to
    check whether your internet is working properly also.

Q: Why I can't get the notifications from the App?

A: Please confirm that the App has been running on the phone, and the
    relevant notification function has been activated in the app. Check your
    device's settings to make sure the app is authorized to send notifications.

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the
   receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

Rating Label Definitions

--- ---   Direct current symbol.

FC   This symbol represents FCC Declaration of Conformity and compliance.

Warranty

1-Year Limited Warranty
Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER
This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:
• Visit our customer support portal: **www.customersupport123.com**
• Select the brand and model of your device
• Select "Service Request" and fill out the form to begin your inquiry
• Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided
This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

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Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

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