

MÄHLI

**Lavender-Infused
Weighted Neck Wrap
MDM-996**

READ CAREFULLY AND KEEP THIS CARD

NOT Intended for Medical Use

This product is designed as a non-professional device for comfort and relaxation. **It is not intended to be a substitute for medical attention.** If your ailments persist or worsen after use, contact your doctor immediately.

Please consult your doctor prior to using this product, if

- You are pregnant
- You have any concerns regarding your health

Caution

- **THIS IS NOT A TOY, please keep away from children.**
- **Never cover the face or head with the weighted neck wrap.** The weighted neck wrap should be used around the shoulders only.
- This product should not be used by people who are sensitive to heat, or anyone who cannot remove the neck wrap on their own, unless under direct supervision.
- Children and persons with reduced ability should not use the product except under strict supervision.
- Do not use the weighted neck wrap to restrain a person.
- Keep away from water and extreme temperatures.
- This unit must be checked frequently for signs of wear and tear or damage. If you detect signs of improper use of the unit, it must be inspected by the manufacturer before using it again.

In the Box

- Weighted Neck Wrap (1.5 lb)
- Instruction Card (x1)

Cleaning the Neck Wrap

Wipe down the surface of the neck wrap with a damp (NOT wet) cloth or sponge, and air dry until completely dry.

90-Day Limited Warranty

Territory: United States

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com and select "Support".
- Select the brand, fill out the corresponding form (exchanges require dated proof of purchase from an authorized retailer) then submit your request.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

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