

# MÄHLI

## **AQUA FLOSS**

RECHARGEABLE

WATER FLOSSER



User Manual

MDB2201

# Before You Begin...

## **Points for Attention:**

### **Danger:**

- A. Please read this manual carefully before use to avoid injury or damage caused by improper operation.
- B. Do not disassemble the product without permission to avoid product damage or electric shock.
- C. Do not use water above 40°C to flush teeth in the water tank to avoid scalding.
- D. If the product accidentally falls into the water while charging, please pull out the power plug first and then take out the product, and then charge it after the water stains are completely dry.
- E. If the power cord or plug is damaged, please replace the power adapter.
- F. Avoid placing the product at high temperature. Do not put the product into fire.

### **Warning:**

- A. Do not use the product for any other purpose than oral cleaning.
- B. Do not press the nozzle on the gums or teeth to avoid damaging the gums.
- C. Do not immerse the product in the water to avoid product failure.
- D. Do not use the product in high temperature and humid environment.
- E. If the power cord is damaged, please do not continue to use it.

### **Attention:**

- A. Do not use this product without the installation of nozzle.
- B. Some functional mouthwashes may be corrosive. Please confirm the composition of mouthwashes before using. Do not use them indiscriminately.
- C. If children, elderly people or operators want to use this product, please ensure that someone is supervising and instructing the user.
- D. Please put it out of the reach of children and infants, and do not use it as a toy.
- E. Patients with periodontal disease or those who have had oral surgery in the past 2 months or suffered from oral problems, please consult the doctor first and use it after confirmation.

**Attention:**

- A. Do not use strong flosser mode to continuously wash the damaged gum, it can cause bleeding or inflammation of the gums.
- B. Please adjust the four intensity of pulsed water according to your oral condition in real time.

**Attention:**

- A. Do not immerse the whole flosser in the water, which may cause product failure or complete damage.
- B. If you don't use this product for a long time, please make sure that the water tank is dry and waterless, and then store it to prevent the growth of bacteria.

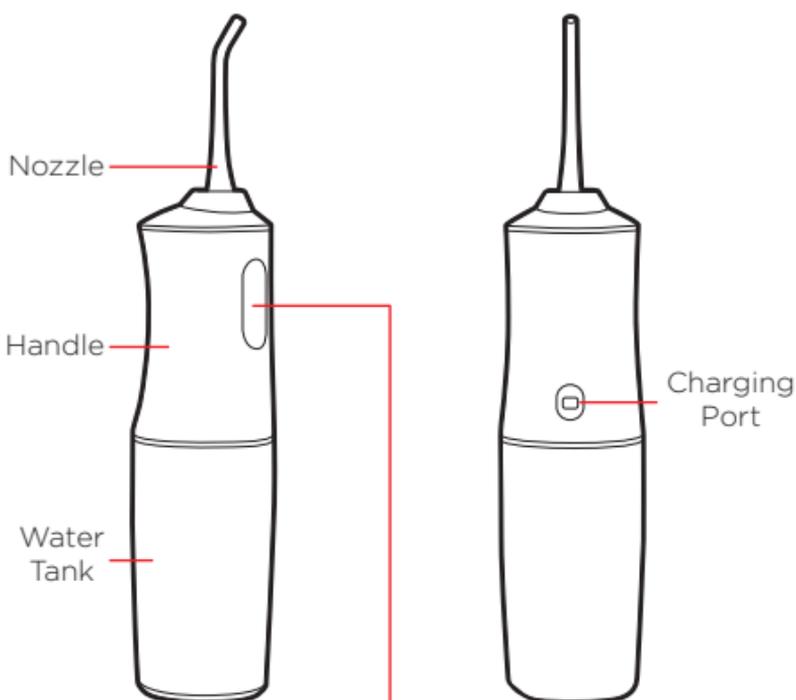
**Questions & Support:**

If you have any questions or problems concerning this product, please visit our website at [customersupport123.com](http://customersupport123.com).

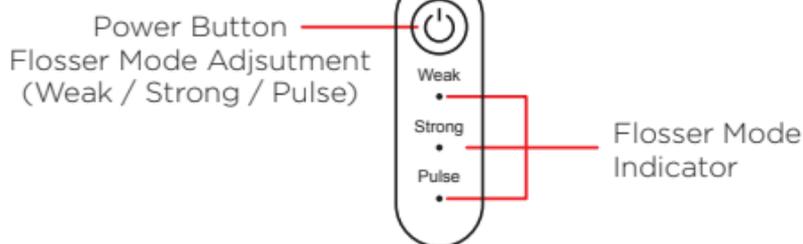
**In the Box:**

- Water Flosser (x1)
- Nozzle (x1)
- USB Charging Cable (x1)
- User Manual (x1)

# Location of Controls



## Control Panel

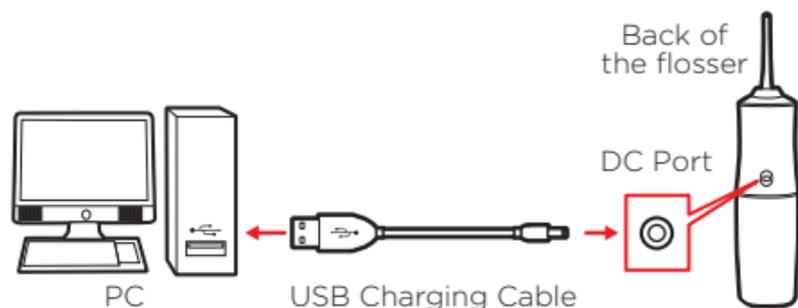


# Getting Started

## Charging the flosser

Connect the DC plug of the included USB charging cable into the charging port of the flosser.

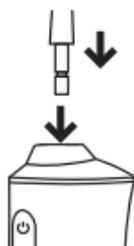
Connect the USB plug to power source, such as the USB port on a computer, or a **5V USB wall adapter** (*not included*).



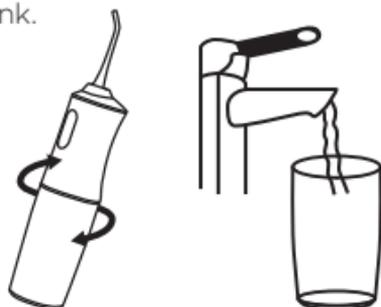
Once the flosser is fully charged, the three indicator lights flash and will stay lit until disconnecting the charging cable from the flosser.

## Using the flosser

1. Insert a nozzle into the handle to ensure it is firm and avoid water leakage while using.



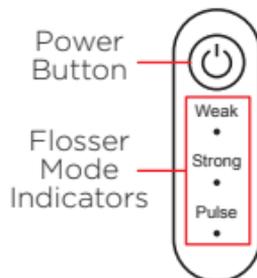
2. Rotate and remove the water tank, then add water or mouthwash to the tank.



## Using the Flosser

3. Press the power button to turn on the flosser. The default flosser mode is "weak" mode, and the corresponding indicator lights up.

To turn off the flosser, press the power button. The flosser will be turned off automatically if the flosser is not in use for 2 minutes.



4. To change the flosser mode, press and hold the power button for 2 seconds to switch mode. The flosser indicator light indicates the current mode.
5. Repeat the step 3 to cycle through "weak", "strong" and "pulse" mode and choose the suitable one for yourself.

**Note:** It is recommended to try it from the lowest mode for a week, then gradually find the most suitable mode.

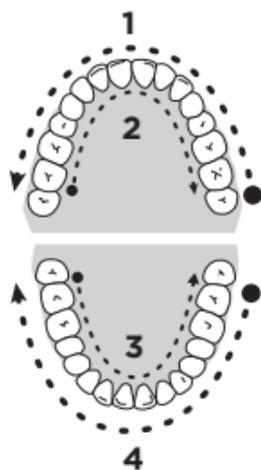
### Flossing Tips

- Put the nozzle into the mouth before turning on so that the water will not splash everywhere.
- While using, gradually increase the strength of the flosser mode from weak to strong. Give the gums a phase of adaptation to find the right flosser mode that can withstand it.

Align the gums by engaging teeth, then start flossing from the one end to the other (e.g. 1 and 4) until the gums of the other end washed.

Then turn over the nozzle, align it to the gums inside, and continue washing from the one end to the other (e.g. 2 and 3) until the gums of the other end washed.

Keep the same procedure to wash the teeth as well.



Pay attention to the following points:

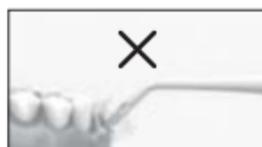
- (a) The flow is perpendicular to the teeth or gums.
- (b) Move slowly along the teeth and clean them in order.
- (c) The nozzle is aligned vertically.
- (d) Clean the teeth, brackets, crowns and dentures thoroughly.

For the first time, do not spray water directly along the periodontal pocket.

To avoid gum discomfort, don't floss the gums for a long time.



Correct direction



Wrong direction

# Maintenance & Troubleshooting

## Maintenance

A: If need to clean this product, please wipe it with water or wet cloth, and then wipe the water stains on the surface with dry cloth or other dry paper towel.

B: Do not immerse the product in water.

C: Do not wash the product with hot water over 50C

D: Do not bend, stretch or twist the nozzle water pipe.

E: It is recommended to replace the nozzle every three months.

F: If you don't use this product for a long time, empty the water tank and place it in a cool and dry place.

## Troubleshooting

Common Problem	Possible causes	Solution
Unable to work or power on	Newly purchased or not used for more than three months	Charge more than 4 hours before use
The water pressure is very low at work	There is something blocked in the nozzle or the nozzle is deformed	Change the nozzle
It can only be used for a short time when charging	The battery is at the end of its life	Contact customer service
	Insufficient charging time	Charge more than 4 hours before use
When charging, the charging indicator does not light up or jumps disorderly	The power supply is not connected properly	Connect the power correctly
	Adapter (charging head) mismatch	Replace the adapter or plug in the USB socket directly
	The product circuit is faulty	Contact customer service
Do not spray water when working	Newly purchased or unused for a period of time	1. Pull out the nozzle hole on the head washing theme. 2. Suck hard at the nozzle

## Environmental Tips:



When discarding the recycled products, please do not throw them together with the general household garbage, but give them to the designated recycling center. Everyone is responsible for protecting the environment.

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# Compliance Information

## FCC Information

This device complies with Part 15 of the FCC Rules.

**Caution:** Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

## WARNING Li-ion Battery Inside

This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).



## Rating Label Definitions



Direct current symbol.



This symbol signifies that the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment complies with battery charging which complies with California CEC and energy efficiency.



This symbol represents FCC Declaration of Conformity and compliance.

# Warranty Information

## 90-day Limited Warranty

Territory: United States/Canada

### LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

#### To obtain warranty service:

- Visit our customer support portal: [www.customersupport123.com](http://www.customersupport123.com)
- Select the brand and model of your device
- Select **Service Request** and fill out the form to begin your inquiry
- Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

#### Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.