

MÄHLI

Himalayan Salt

Body Pad



Instruction Guide

MDB-116

Before You Begin...

READ CAREFULLY AND KEEP THIS MANUAL

NOT Intended for Medical Use

This product is designed as a non-professional device for comfort and relaxation. **It is not intended to be a substitute for medical attention.** If your ailments persist or worsen after use, contact your doctor immediately.

Please consult your doctor prior to using this product, if

- You are pregnant
- You have a pacemaker
- You have any concerns regarding your health

Caution

- THIS IS NOT A TOY, **please keep away from children**
- Keep away from open flames
- Never use the product on swollen, inflamed or broken skin
- Never leave unattended, especially if children are present
- This appliance is not intended for use by any person (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless a person responsible for their safety has given them supervision or instruction concerning use of the appliance.
- Use this appliance only for its intended use as described in this manual. DO NOT use attachments not recommended by the manufacturer
- Never operate this appliance if it is not working properly or if it has been dropped or damaged
- Keep the appliance away from heated surfaces
- Do not operate after taking pain killers, sedatives or alcohol
- Do not open this product or attempt to repair the unit yourself

Questions & Support

If you have any questions or problems concerning this product, please visit our website at **customersupport123.com**.

In the Box

- Himalayan Salt Body Pad (x1)
- Instruction Manual (x1)

Getting Started

Heat Therapy Safety

Warning: Follow all safety instructions when using the salt pad for heat therapy.

- Do not boil.
- For carousel microwave use only.
- Do not overheat to avoid risk of fire. Do not exceed maximum heating time.
- Allow to cool before reheating.
- Be careful when removing the salt pad from microwave oven as it may be very hot. Feel the salt pad by hand to ensure that it is not too hot. If it is too hot for your skin, set it aside until cooled sufficiently for comfortable application.

Salt Pad Heat Therapy

Place the salt pad in the microwave and heat for **30 seconds** (based on a 1000-Watt microwave).

Carefully touch the salt pad with your hands for 5 seconds to check its heat level. If it is too hot, let cool for a few minutes and try again. If it is not hot enough, microwave for another 15 seconds, and check the temperature with your hands again. **Do NOT heat the salt pad for more than 60 seconds in total.**

Salt Pad Cold Therapy

Place the salt pad in a freezer for up to 8 hours to reach your desired temperature. Apply to your body for a maximum of 20 minutes.

Storing the Salt Pad

When not using for a long period of time, store the salt pad in a cool, dry location, away from sources of water, heat or dust. It is best stored in an airtight bag or container (*not included*).

Cleaning the Salt Pad

Clean the salt pad with a soft, damp cloth, using no abrasive cleaners. Do NOT immerse in water or any type of liquid.

Warranty Information

90-Day Limited Warranty

Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com
- Select the brand and model of your device
- Select "Service Request" and fill out the form to begin your inquiry
- Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

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