


Mahli User Guide (Cover)

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| <h3>Before You Begin...</h3> <p>READ CAREFULLY AND KEEP THIS MANUAL</p> <p>NOT Intended for Medical Use This product is designed as a non-professional device for comfort and relaxation. It is not intended to be a substitute for medical attention. If your ailments persist or worsen after use, contact your doctor immediately.</p> <p>Please consult your doctor prior to using this product, if</p> <ul style="list-style-type: none">• You are pregnant• You have a pacemaker• You have any concerns regarding your health <p>Caution</p> <ul style="list-style-type: none">• THIS IS NOT A TOY, please keep away from children• Keep away from open flames• Never use the product on swollen, inflamed or broken skin• Never leave unattended, especially if children are present• This appliance is not intended for use by any person (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless a person responsible for their safety has given them supervision or instruction concerning use of the appliance.• Use this appliance only for its intended use as described in this manual. DO NOT use attachments not recommended by the manufacturer• Never operate this appliance if it is not working properly or if it has been dropped or damaged• Keep the appliance away from heated surfaces• Do not operate after taking pain killers, sedatives or alcohol• Do not open this product or attempt to repair the unit yourself <p>Questions & Support If you have any questions or problems concerning this product, please visit our website at customersupport123.com.</p> <p>In the Box</p> <ul style="list-style-type: none">• Weighted Neck Wrap (x1)• Eye Mask (x1)• Instruction Manual (x1) | <h3>Getting Started</h3> <p>Heat Therapy Safety Warning: Follow all safety instructions when using the neck wrap or eye mask for heat therapy.</p> <ul style="list-style-type: none">• Do not boil.• For carousel microwave use only.• Do not overheat to avoid risk of fire. Do not exceed maximum heating time.• Allow to cool before reheating.• Be careful when removing the neck wrap or eye mask from microwave oven as it may be very hot. Feel the neck wrap by hand to ensure that it is not too hot. If it is too hot for your skin, set it aside until cooled sufficiently for comfortable application. <p>Heat Therapy</p> <ol style="list-style-type: none">1. Place the neck wrap or eye mask in the microwave and heat for 30 seconds (neck wrap) or 10 seconds (eye mask) (based on a 1000-Watt microwave).2. Carefully touch the neck wrap or eye mask to test its heat level. If it is too hot, let cool for a few minutes and try again. If it is not hot enough, microwave for another 15 seconds (neck wrap) or 5 seconds (eye mask), and check the temperature with your hands again. Do NOT heat the neck wrap for more than 60 seconds in total, or the eye mask for more than 20 seconds total. <p>Cold Therapy Place the neck wrap or eye mask in a freezer for up to 8 hours to reach your desired temperature. Apply to your body for a maximum of 20 minutes.</p> <p>Storage When not using for a long period of time, store the neck wrap and eye mask in a cool, dry location, away from sources of water, heat or dust. It is best stored in an airtight bag or container (<i>not included</i>).</p> <p>Cleaning Clean the neck wrap and eye mask with a soft, damp cloth, using no abrasive cleaners. Do NOT immerse in water or any type of liquid.</p> |
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