

# User Guide MBOT3003

(Front)

### Cleaning & Maintenance

The vacuum cleaner collects dust and debris in its dust box. To keep the vacuum cleaner in good working order, the dust box & filter should be cleaned regularly.

To clean the dust box & filter:

1. Open the top cover of the vacuum cleaner
2. Remove the dust box
3. Open the dust box and remove the filter, as shown below
4. Empty the contents of the dust box into the trash.

Instructions continued on next page.

### Cleaning & Maintenance (cont'd)

5. For extra deep cleaning, wipe the dust box out with a dry or damp cloth. Make sure to dry it completely.
6. Clean the filter by blowing clean with a hair dryer, or by brushing clean with a soft brush.
7. Finally, replace the filter and dust box lid. Snap the dust box back into the vacuum cleaner.

**Additional Cleaning**

The vacuum cleaner's wheels, suction port and sweeping brushes will also gather dust and hair regularly. Remove difficult debris by hand if necessary, then brush clean or wipe with a dry cloth.

The outside of the vacuum cleaner, as well as the remote control, may be cleaned with a dry or damp cloth. **Never bring the vacuum cleaner or remote control into contact with liquid. Never submerge in water or liquid.**

**Storage**

If the vacuum cleaner will not be used for a long period of time, it is best stored in an airtight box or bag (*not included*), away from sources of heat, light, moisture and dust.

### Troubleshooting

#### Common Issues & Solutions

**The cleaning is weak.**

1. Power OFF. Check that the dust box, suction port and sweeping brushes have all been cleaned, and are free of debris. Check that the filter does not need to be replaced.
2. Check that vacuum cleaner is fully charged.

**The vacuum cleaner won't charge.**

1. Make sure both connectors of the charging cable are correctly connected. Both connect in only one direction.
2. Make sure that the cable is not damaged. If the cable is damaged, do NOT attempt to charge. Contact the manufacturer immediately.
3. Make sure that you are plugged into a compatible 5-Volt/1-Amp USB-A power source. If the power source is not working or connecting correctly with the device, the vacuum cleaner won't charge.
4. Make sure you have waited several minutes after plugging the vacuum cleaner in to see that it won't start charging. The LED indicator will light up RED when the vacuum cleaner is charging.

**The machine becomes very noisy while cleaning.**

Make sure that the dust box, filter and sweeping brushes are all clean and in working order.

**The machine is stuck, or stops working. An alarm sound may be heard.**

Check to make sure that the wheels are not stuck. Check that nothing is stuck around the wheels or in the suction port. If the vacuum cleaner has run over cables, curtains, long carpet, beads or any other obstacles, these may clog and/or damage the vacuum cleaner.

**The remote control isn't working.**

Please see the Remote Control Troubleshooting section under the **Remote Control** instruction portion of this manual for instructions on this topic.

### Compliance Information

**FCC Information**

This device complies with Part 15 of the FCC Rules.

**Caution:** Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Radiation Exposure Information**

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

**WARNING Li-ion Battery Inside**

This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).

**Recycling Information**

♻️ Direct current symbol  
 FCC This symbol represents FCC Declaration of Conformity and compliance.  
 This symbol signifies and declares that this equipment complies with battery charging which complies with California CEC and energy efficiency.  
 This symbol signifies that the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.

### Warranty Information

**90-day Limited Warranty**

Territory: United States/Canada

**LIMITED WARRANTY TO ORIGINAL CONSUMER**

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

**To obtain warranty service:**

- Visit our website at [www.southern telecom.com](http://www.southern telecom.com)
- Click on **Product Support**
- Select the **Brand** of your device
- Select **Service Request** and fill out the form to begin your inquiry

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

**Warranty service not provided**


This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

**NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR, REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT EXCEPT AS STATED HEREIN. NO OTHER WARRANTIES SHALL APPLY, NOTWITHSTANDING THE FOREGOING. CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.**

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

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Smart Robotic  
3-in-1 Vacuum Cleaner

Instruction Guide  
MBOT3003

### Before You Begin...

**Caution**

To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

**READ ALL INSTRUCTIONS CAREFULLY BEFORE USE AND KEEP THIS MANUAL FOR FUTURE REFERENCE.**

- **THIS IS NOT A TOY.** Please keep away from children.
- Only use the device according to the instructions in this manual. **Never use the device for anything other than its intended purpose.**
- Low power may cause dysfunction.
- Do not overcharge the battery.
- Do not expose the unit to extreme temperatures (heat or cold), open flames, humid conditions, or wet conditions.
- **Do not submerge in water, and do not use the vacuum cleaner to clean up water or any other liquid.**
- Do not open this product or attempt to repair the unit yourself should it not be working.
- Do not allow any ports, inputs or vents of the device to be exposed to dust, or water, or come into contact with any conductive materials such as liquids, metallic powders, etc.
- This device contains a built-in battery and should not be disposed of with regular household waste. Please consult the local authorities on the correct way to dispose of this device.

**Questions & Support**

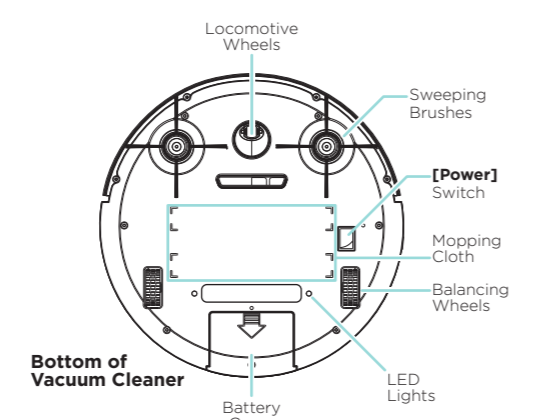
If you have any questions or problems concerning this product, please visit our website at [SouthernTelecom.com](http://SouthernTelecom.com) and click on **Product Support**.

**In the Box**

- MBOT3003 - 3-in-1 Vacuum Cleaner (x1)
- USB Charging Cable (x1)
- Remote Control (x1)
- Screw Driver (x1)
- AAA Batteries (x2)
- Brushes (x5)
- Mopping Strip (x1)
- Adhesive Strips (x2)
- User Manual (x1)

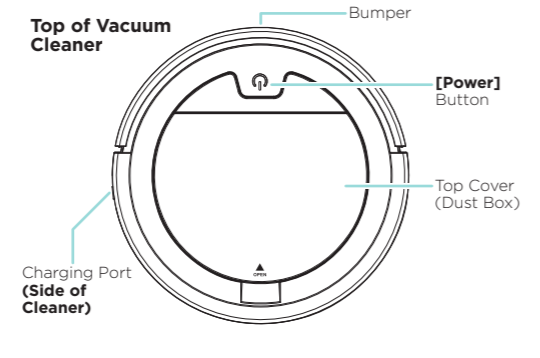
### Getting Started

#### Location of Controls



#### Bottom of Vacuum Cleaner

#### Top of Vacuum Cleaner



### Setting Up

1. Remove the 2 included sweeping brushes from the box. Press them onto their places on the bottom of the vacuum cleaner, as shown below. Make sure they click on securely, as any gap can cause a malfunction of the vacuum cleaner.
2. To use the included mopping cloth, wet the cloth slightly so that it is damp (**not wet**). Mount the mopping cloth onto the bottom of the vacuum cleaner using the 2 included adhesive strips. **Note: use the mopping cloth on smooth floors only, NOT on carpet.**

**Charging the Vacuum Cleaner**

**Note:** When the vacuum cleaner is **low on battery**, a tone will be heard and its LED indicator will **flash BLUE**. Please recharge when this happens.

Plug the small, round connector of the supplied charging cable into the charging port on the side of the vacuum cleaner. Plug the large connector into the USB port on a computer or into a **compatible USB adapter (not included)** and plug into a wall socket.

The LED indicator will **turn RED** when the vacuum cleaner is charging and turn OFF when fully charged.

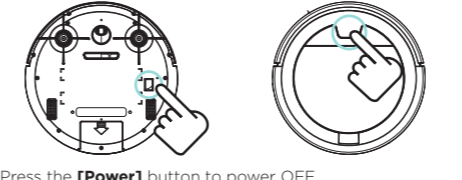
**Please note:**

- For best battery life, do not use while charging.
- Charge for 3-5 hours for a completely full charge.
- The battery cleaner will not reach its fullest charge until after its first 2-3 full discharges & recharges.

### Powering ON/OFF

**Charge the vacuum cleaner fully before using.**

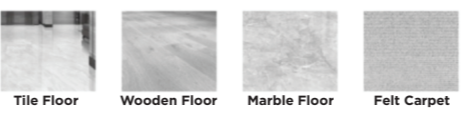
- Flip the **[Power]** switch on the bottom of the vacuum cleaner to power ON. Press the **[Power]** button on the top of the vacuum cleaner to begin cleaning. The vacuum cleaner will power ON in Automatic Cleaning mode. The LED indicator will light up.



- Press the **[Power]** button to power OFF.
- The vacuum cleaner does not have an automatic shutdown function, so you will need to flip the **[Power]** switch to turn the vacuum cleaner off when you are done using it. Never leave operating unattended, especially around children or pets. Do not leave operating while you are not home.

**Using the Vacuum Cleaner**

The vacuum cleaner is best used on a smooth surface, or on short carpet. **Be sure to test the vacuum on an inconspicuous area of carpet before using to prevent damage to carpet.**



**Caution: The vacuum cleaner should only be used on certain surfaces.**

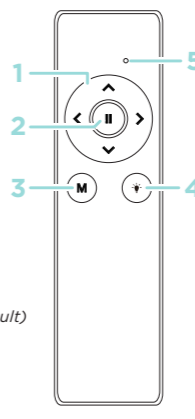
- Keep away from stairs, clothes, uneven surfaces and electronic cables. The vacuum cleaner should be used on flat surfaces not taller object than 0.5 cm (0.2 in), lower than 5.2 cm (2 in), or a 30° incline, or it may get stuck.
- Keep away from liquids & wet surfaces such as a bathroom.
- Keep away from hot, burning or flaming surfaces.
- The above situations risk shock, injury or damage.

### Remote Control

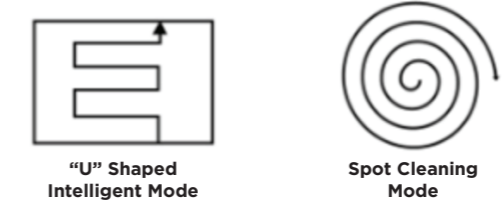
#### Location of Controls

**Remove any protective covering from the remote control before using.**

1. **> <** Direction Buttons: In Manual Control mode (see **Manual Control Mode** section of this manual) move the vacuum cleaner forward, backward, left or right
2. **[ ]** Button: Pause/restart
3. **[ M ]** Button: Switch between modes:
  1. Automatic Cleaning Mode (**Default**)
  2. "U"-Shaped Cleaning Mode
  3. Spot Cleaning Mode
  4. Manual Control Mode
4. **[ ]** Button: Turn LED Lights ON/OFF
5. LED Indicator



**Note:** When a button on the remote control is pressed, the LED indicator will flash. If the LED indicator does not flash, the remote control's batteries may be low or dead, or not installed correctly. If this happens, please check the remote control batteries.



### Remote Control (cont'd)

#### Installing Remote Control Batteries

1. Unscrew the screw that secures the battery cover on the back of the remote control with the included screw driver. Remove the battery cover.
2. Install the 2 included AAA-sized batteries following the polarity (+/-) diagram in the compartment. If you are replacing the batteries, use new Alkaline batteries, and do not mix old and new batteries, or different types or brands of batteries.
3. Replace the battery cover, and screw the screw back in.

#### Manual Control Mode

To control the cleaner manually with the Direction Buttons:

1. Power the cleaner ON.
2. Press the **[ M ]** button (3) on the remote control until Manual Control mode is selected.
3. Press the **> <** Direction Buttons on the remote control to move the vacuum cleaner as desired.

#### Remote Control Troubleshooting

If you are having problems with the remote, try checking the following:

1. The battery power of the remote control. If the LED indicator on the remote control does not flash when a button is pressed, the remote control's batteries may be low or dead.
2. The battery power of the vacuum cleaner.
3. That the vacuum cleaner and remote control are not too far apart. The remote control only works within a certain distance of the vacuum cleaner.
4. That the vacuum cleaner's **[Power]** switch is in the ON position.

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