# Mahli User Guide (Cover)

(Front)

#### Warranty Information

#### 90-day Limited Warranty

LIMITED WARRANTY TO ORIGINAL CONSUMER
This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

#### To obtain warranty service:

- Visit our website at www.southerntelecom.com
  Click on Product Support
  Select the Brand of your device
  Select the Strand of your device
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Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

#### Warranty service not provided

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This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauth-orized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suit-ably packaged.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies. if another warranty applies.

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Vibrating Neck Wrap with Hot & Cold Eye Mask Aromatherapy Kit



User Guide LOMM2000

### Before You Begin...

### READ CAREFULLY AND KEEP THIS MANUAL

## NOT Intended for Medical Use

This product is designed as a non-professional device for comfort and relaxation. It is not intended to be a substitute for medical attention. If your ailments persist or worsen after use, contact your doctor immediately.

### Please consult your doctor prior to using this product, if

- You are pregnant
   You have a pacemaker
   You have any concerns regarding your health

- THIS IS NOT A TOY, please keep away from children

- Kep away from open flames
   Kep away from open flames
   Supervision is recommended when this appliance is used by, on or near children or individuals with certain disabilities
   Use this appliance only for its intended use as described in this manual DO NOT use attachments not recommended by the manufacturer
   Never operate this appliance if it is not working properly or if it has been
- dropped or damaged

   Keep the appliance away from heated surfaces

   Do not operate after taking pain killers, sedatives or alcohol

   Do not open this product or attempt to repair the unit yourself
- Eye Mask Heating Warnings Warning: Follow all safety instructions when using the eye mask for heat
- therapy.
   Do not boil.
- Do not overheat to avoid risk of fire. Do not exceed maximum heating
- Allow to cool before reheating
- Be careful when removing the pack from microwave oven as the pack may be very hot. Feel the pack by hand to ensure that that pack is not too hot. If it is too hot for your skin, set it aside until cooled sufficiently for comfortable application

# Questions & Support

If you have any questions or problems concerning this product, please visit our website at SouthernTelecom.com and click on Product Support

### In the Box

- Neck Wrap (x1)
   Eye Mask (x1)
- Instruction Manual (x1)

### Getting Started

Eye Mask Heat Therapy
Place the eye mask in the microwave and heat for 20 seconds.

Carefully touch the eye mask with your hands for 5 seconds to check its heat level. If it is too hot, let cool for a few minutes and try again. If it is not hot enough, microwave for another 20 seconds, and check the temperature with your hands again. Do NOT heat the eye mask for more than 90 seconds in total.

### Eye Mask Cold Therapy

Place the eye mask or neck wrap in a clean, sealed bag (not included) and place in a refrigerator for 2 hours.

### Using the Neck Wrap Vibration

- Installing Batteries
  1. Unzip the battery pouch on the neck wrap, and pull out the
- battery compartment.

  Insert 2 AA-sized Alkaline batteries (not included) following the polarity (+/-) diagram in the battery compartment. Do not mix different types or brands of batteries.
- 3. Return the battery compartment to the pouch and zip

### Using the Neck Wrap

After installing batteries, place the neck wrap around the back of your neck and on your shoulders. ・ Press the 【 ტ 】 button on the neck wrap to power the

vibration ON and OFF.

### Maintenance

### Storage

When not using for a long period of time, store the eye mask and neck wrap in a cool, dry location, away from sources of water, heat or dust. They are best stored in an airtight bag or container (not included).

# Cleaning

Clean the eye mask and neck wrap with a soft, damp cloth, using no abrasive cleaners. Do NOT immerse in water or any type of liquid.

