



LOMI

**Shiatsu Cordless
Neck Massager**



User Guide
LOMM1318

Before You Begin...

NOT Intended for Medical Use

This product is designed as a non-professional device for comfort and relaxation. It is not intended to be a substitute for medical attention. If your ailments persist or worsen after use, contact your doctor immediately.

Please consult your doctor prior to using this product, if

- You are pregnant
- You have a pacemaker
- You have heart or circulation issues
- You have any concerns regarding your health

Caution

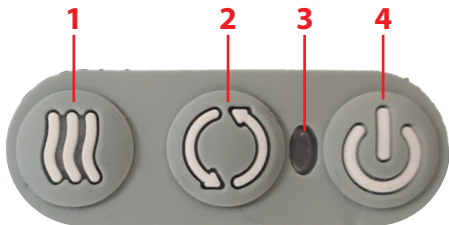
- **THIS IS NOT A TOY, please keep away from children**
- **This product should NOT be used as a replacement for medical treatment.**
- Keep away from water and extreme temperatures
- This product should not be used by people who are sensitive to heat or anyone who is unable to properly operate the controls
- Children and persons with reduced ability to operate the controls should not use the product except under strict supervision
- Never leave the appliance operating unattended
- Do not operate after taking pain killers, sedatives or alcohol
- The electrical and magnetic fields emitted by this unit may interfere with the function of a pacemaker. Please consult your doctor and the manufacturer of your pacemaker before using
- This unit must be checked frequently for signs of wear and tear or damage. If you detect signs of improper use of the unit, it must be inspected by the manufacturer before turning it on again.
- If the cables of this unit or the charger are damaged, they **MUST** be replaced by the manufacturer, its customer service department or similarly qualified person
- **This device contains a built-in battery and should not be disposed of with regular household trash.** Always follow local laws and regulations in disposing of batteries.




In the Box

- LOMM1318 - Massager (x1)
- Micro-USB Power Cable (x1)
- Instruction Manual (x1)

Location of Controls

Control Panel



1.  Button:
Press: Turn heat ON/OFF
2.  Button:
Press: Change massage direction
3. LED Indicator
4.  Button:
Press + Hold: Power ON/OFF
5. Micro-USB Charging Port

Getting Started

Charging the Massager

1. Plug the micro-USB (smaller) connector of the included USB charging cable into the charging port cord attached to the massager.
2. Plug the USB connector (larger) into a USB power source, such as the USB port on a computer, or into a USB wall adapter (*not included*).
3. The LED indicator will light up **RED** while charging and turn **GREEN** when finished charging.

Powering ON/OFF

- **Press + hold** the Power button to power the massager ON/OFF.
- The massager contains a 15-minute automatic shutoff feature.




Using Heat

- Press the  button to turn heat ON/OFF. A red light near the massage nodes will power ON when the heat is powered on.



Changing Massage Direction

The Shiatsu massaging direction will automatically change once per minute. You can also press the  button to change direction.



Cleaning & Storage

Turn off, unplug, and let the massager cool down. Spot clean with a damp cloth, using no abrasive cleaners.

- Do NOT immerse in water or any type of liquid.
- Do not allow any liquid to come into direct contact with the USB connectors or ports.
- Store in a cool, dry, dark location. It is best stored in an airtight bag or container (*not included*).

Compliance Information

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

WARNING Li-ion Battery Inside

This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).



Rating Label Definitions



Direct current symbol.



This symbol signifies that the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment complies with battery charging which complies with California CEC and energy efficiency.



This symbol represents FCC Declaration of Conformity and compliance.

Warranty Information

90-Day Limited Warranty

Territory: United States

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com and select **"Support"**.
- Select the brand, fill out the corresponding form (exchanges require dated proof of purchase from an authorized retailer) then submit your request.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

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