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Southern Telecom
Brooklyn, NY 11220

Model No.: BSTWS26

Brookstone®

TRUAIR CHARGE

True Wireless Earbuds
BSTWS26



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Warranty (cont'd)

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Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

LITHIUM POLYMER BATTERY WARNINGS

This device contains a non-removable Lithium-Polymer battery. The battery must be recycled or disposed of properly. Contact your local waste management office for information on battery recycling or disposal.



Rating Label Definitions

== Direct current symbol.



This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.



This symbol signifies that this is a wireless device powered by Bluetooth® technology. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., used under license.



This symbol represents FCC Declaration of Conformity and compliance.

Warranty Information

90-day Limited Warranty
Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com
- Select the brand and model of your device
- Select **Service Request** and fill out the form to begin your inquiry
- Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

Activating Voice Assistant

If you have a voice assistant on your paired device, you can activate it using the controls on the earbuds or the controls on your device.

- **2x press** either earbud's **[Multi]** button to **activate** the voice assistant.
- **2x press** either earbud's **[Multi]** button to **close** the voice assistant.

Storage & Maintenance

When not using the earbuds, it is recommended that they are stored away in the charging case and placed in a safe, dry location, away from sources of water, light, heat, and dust. They are best stored in an airtight box or bag (*not included*).

If the earbuds or case is dirty, wipe it down with a **clean microfiber cloth**. Do not clean with water or any sort of cleaning liquid or detergent.

Specifications

TWS Earbuds

Bluetooth Ver.: 5.0
Bluetooth Range: 33 ft
Freq. Response: 20 Hz – 20 kHz
Play Time: Up to 3 hours
Single Earbud Battery Capacity: 30 mAh

Charging Case

Charging Case Battery Capacity: 220 mAh

Before You Begin...

READ THIS MANUAL CAREFULLY AND SAVE FOR FUTURE REFERENCE

To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

- **THIS DEVICE IS NOT A TOY**, do NOT allow children or pets to use or play with this device.
- **Do not disassemble, modify, or repair the device.**
- Do not expose the device to extreme temperatures (heat or cold), open flames, humid, or wet conditions.
- **Do not submerge in water.**
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- If using with a USB adapter, make sure the adapter is not damaged.
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust, or water, or come into contact with any conductive materials such as liquids, metallic powders, etc.
- The earbuds & charging case contain a built-in battery and should not be disposed of with regular household waste. Please consult the local authorities on the correct way to dispose of these devices.
- **Always be aware of your surroundings when using the earbuds**
- **Never use earbuds while driving a vehicle, riding a bicycle, or operating anything that requires your undivided attention**

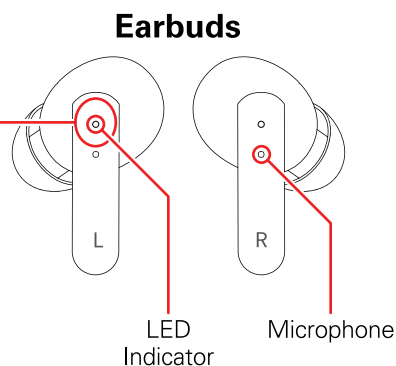
In the Box

- BSTWS26 - TruAir Charge (L & R)
- Charging Case (x1)
- Qi-enabled Wireless Charging Pad (x1)
- USB Type-C Cable (x1)
- Micro-USB Cable (x1)
- Instruction Manual (x1)

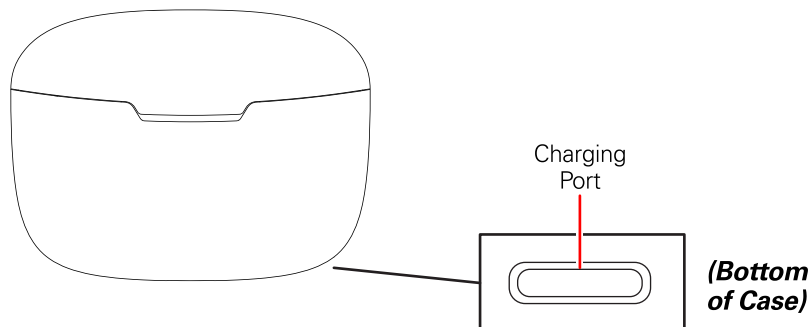
Location of Controls

[Multi] Button

- Power On/Off
- Pause/Resume Playback
- Skip to Next Track
- Answer/End Phone Calls
- Reject Phone Calls



Charging Case



Playing Music

Make sure the earbuds are charged and properly connected to your Bluetooth-enabled device.

Playback, volume and phone functions can be controlled with your paired device or with the earbuds, as indicated below:

Controlling Playback

- Press the **[Multi]** button on either earbud to pause and resume audio playback.
- **3x Press** the **left** earbud to skip to the **previous** track.
- **3x Press** the **right** earbud to skip to the **next** track.

Adjusting the Volume

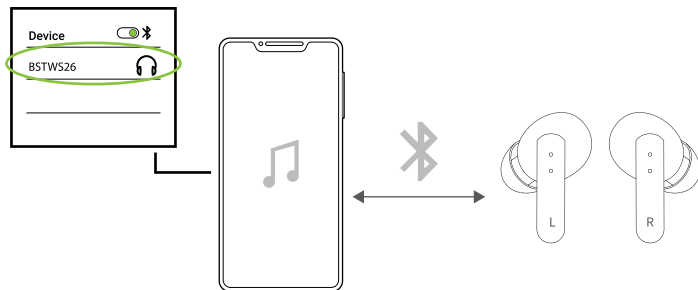
- **Press + hold (2s)** the **left** earbud to skip to **decrease** volume.
- **Press + hold (2s)** the **right** earbud to skip to **increase** volume.

Phone Calls

- Press the **[Multi]** button on either earbud to **answer** an incoming phone call. Press again to **end** the phone call.
- **2x Press** the **[Multi]** button on either earbud to reject an incoming phone call.

Bluetooth Pairing

1. Power the earbuds ON at the same time. The LED indicators on both earbuds will **flash RED and BLUE**. After a few seconds, a tone should be heard, indicating that the earbuds have connected to each other. **If the earbuds don't connect to each other, see the troubleshooting section at the bottom of this page.**
2. Open your device's Bluetooth menu, and select **BSTWS26** when it appears.
3. Another tone will be heard, indicating that the earbuds are successfully connected to your device. The LED indicators on the earbuds will turn OFF.



Trouble Pairing the Earbuds to Each Other? Try placing the earbuds back into their charging case, and then removing them again at the same time. They should automatically connect to each other.

Charging the Case Wirelessly

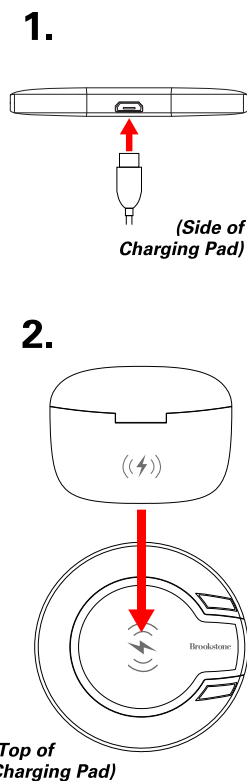
The case can be charged wirelessly using the included charging pad, or directly using the USB Type-C cable. See the **Charging the Case Directly** section on the next page for direct charging instructions.

1. To set up the wireless charging pad, insert the small connector of the included micro-USB cable into the power port on the side of the included wireless charging pad. Insert the larger connector into the USB port on a computer, or into a **5V/2A USB adapter (not included)** and plug into an electrical outlet. The LED indicator will flash BLUE and then light up solid BLUE when it is first connected to power, and turn OFF after awhile when it enters a standby mode.
2. Place the case face up in the center of the wireless charging pad. It should automatically begin charging. If it does not begin to charge, try repositioning it on the charging pad. When the wireless charger is charging, the LED indicator will slowly flash BLUE.

You can also use the wireless charging pad to charge any Qi-enabled device. Consult your device's user manual for information about compatibility. Note that you may need to remove your device's case to charge wirelessly.

Warning:

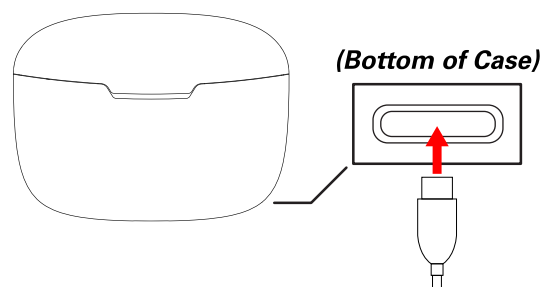
- Do NOT place any metal object onto the charging pad.
- Magnetic strip cards, including credit cards, phone cards, identification cards and boarding passes may be damaged by the magnetic field if placed on or near this device.
- Do not place this device on or near a microwave or similar appliance.



Charging the Case Directly

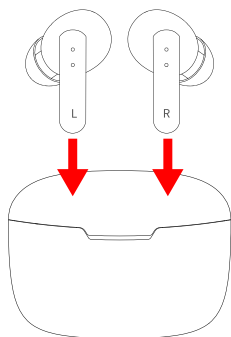
Insert the small connector of the included USB Type-C charging cable into the charging port on the bottom of the charging case. Insert the larger connector into the USB port on a computer, or into a **5V/1A USB adapter (not included)** and plug into an electrical outlet.

A tone will be heard when the earbuds are low on battery, indicating that they need to be recharged.



Charging the Earbuds

Use the included charging case to protect and charge your earbuds. Make sure the case is charged before using.



To charge the earbuds, open the case. Place the earbuds into the correct earbud charging ports. The earbuds will automatically power OFF and begin charging.

The LED indicator will flash BLUE while the earbuds are charging and turn solid BLUE when fully charged.

Powering On/Off

Charge the case and earbuds fully before using.

- Remove the earbuds from the case to automatically power them ON. The earbuds' LED indicators will **flash RED and BLUE**. When both earbuds are powered ON at the same time they will automatically pair to each other after a few seconds, and a voice will be heard indicating that they are connected.
- Insert the earbuds into the case to automatically power them OFF. The earbuds' LED indicators will **quickly flash RED** when they are powered OFF.
- The earbuds can also be powered ON and OFF by *touching + holding* the earbuds' [Multi] buttons for **2 seconds** (power ON) or **4 seconds** (power OFF).

Note: The earbuds will automatically power OFF if they are not paired to a Bluetooth device after 3 minutes, or if the paired device is out of Bluetooth range (10 m / 30 ft) for 3 minutes.

Note: Either earbud can be used independently.

