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Southern Telecom
Brooklyn, NY 11220

Model No.: BSTWS17

Printed in China
v4. 05-2021

Brookstone®

TRUE WIRELESS EARBUDS WITH CHARGING CASE

BSTWS17



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Warranty (cont'd)

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Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

Warranty Information

90-Day Limited Warranty

Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com
- Select the brand and model of your device
- Select "Service Request" and fill out the form to begin your inquiry
- Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

LITHIUM POLYMER BATTERY WARNINGS

This device contains a non-removable Lithium-Polymer battery. The battery must be recycled or disposed of properly. Contact your local waste management office for information on battery recycling or disposal.



Rating Label Definitions

== Direct current symbol.



This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.



This symbol signifies that this is a wireless device powered by Bluetooth® technology. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., used under license.



This symbol represents FCC Declaration of Conformity and compliance.

Answering/Ending Phone Calls

To use the earbuds' phone functions, you must be paired to a Bluetooth-enabled device. Once paired, you can control phone functions with earbud controls listed below.

- Press the **[Multi]** button on either earbud to **answer** an incoming phone call.
- Press the **[Multi]** button on either earbud to **end** a phone call.
- *Press + hold* the **[Multi]** button on either earbud **for 2 seconds** to reject an incoming call.
- 2x press the **[Multi]** button on either earbud to redial the last outgoing number dialed.

Re-Pairing the Earbuds

The **BSTWS17** earbuds should pair to each other automatically when powered ON. If the earbuds come un-paired from each other or only one earbud pairs to your device, try following these instructions to re-pair:

1. Go to your device's Bluetooth settings and find the earbuds on the list of Bluetooth devices. Tap to manually **"Forget"** the earbud(s), then turn your device's Bluetooth OFF.
2. Power the earbuds OFF by putting them in the case and then back ON by removing them from case.
3. After a moment, the earbuds should automatically re-pair to each other. A prompt tone will be heard indicating that they have paired to each other.
4. Once re-paired, you can now pair the earbuds to your mobile device. Turn your device's Bluetooth back on again. Follow the instructions in the **Bluetooth Pairing** section of this manual to try pairing again.

Powering ON/OFF

- Remove the earbuds from their charging case. *Press + hold* both earbuds' **[Multi]** buttons for **3-4 seconds** to power them ON or OFF.
- When powered ON, the earbuds will automatically pair to each other and enter Bluetooth pairing mode. They may automatically re-pair to a previously paired device in range.
- The earbuds will automatically power OFF if they are not paired to a Bluetooth device after 3 minutes.

Bluetooth Pairing

1. Power both earbuds ON at the same time. The earbuds' LED indicators will **flash RED and BLUE**.
2. After a moment, a tone will be heard indicating that the earbuds have paired to each other. The LED indicators on both earbuds will **flash RED and BLUE**.
3. Open your device's Bluetooth settings, and search for new devices. When it appears, select **BSTWS17** from the list of found devices.
4. Once successfully paired to your device, a tone will be heard and the LED indicators on both earbuds will **slowly flash BLUE**.

Playing Music

When paired to a Bluetooth device, volume adjustment & playback can be controlled with your paired device or with the earbud controls below.

- Press the **[Multi]** button on either earbud to **pause and resume playback**.
- Press the **[+]** button on either earbud to skip to the **increase volume**.
- Press the **[-]** button on either earbud to skip to the **decrease volume**.
- *Press + hold* the **[+]** button on either earbud to skip to the **next track**.
- *Press + hold* the **[-]** button on either earbud to skip to the **previous track**.

Before You Begin...

READ THIS MANUAL CAREFULLY AND SAVE FOR FUTURE REFERENCE

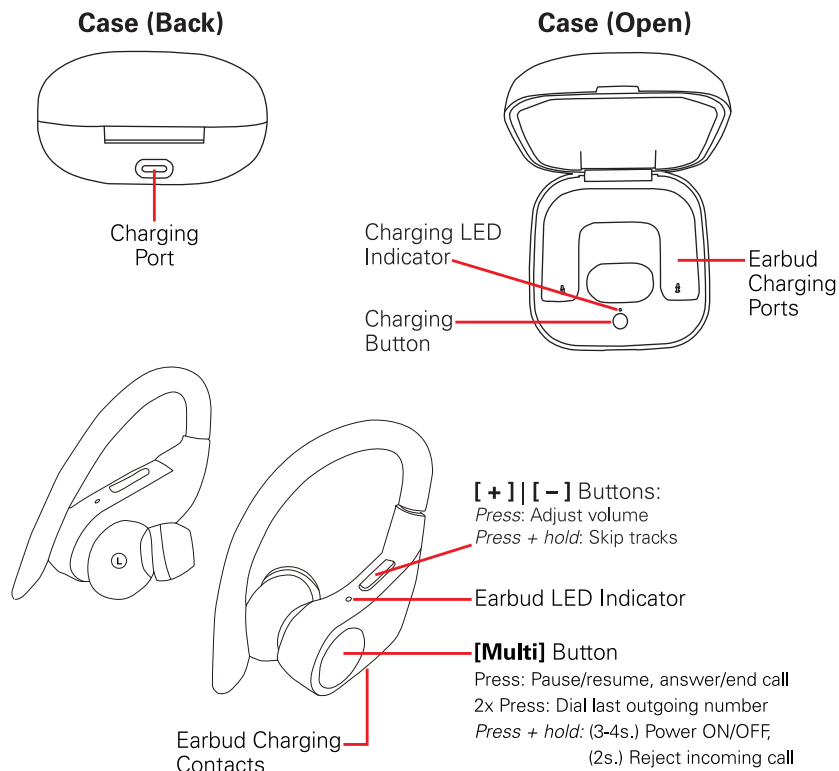
To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

- **THIS DEVICE IS NOT A TOY**, do NOT allow children or pets to use or play with this device.
- **Do not disassemble, modify, or repair the device.**
- Do not expose the device to extreme temperatures (heat or cold), open flames, humid, or wet conditions.
- **Do not submerge in water.**
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- If using with a USB adapter, make sure the adapter is not damaged.
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust, or water, or come into contact with any conductive materials such as liquids, metallic powders, etc.
- The earbuds and case contain built-in batteries and should not be disposed of with regular household waste. Follow all local regulations in disposal of product.
- **Always be aware of your surroundings when using the earbuds**
- **Never use earbuds while driving a vehicle, riding a bicycle, or operating anything that requires your undivided attention**

In the Box

- BSTWS17 - True Wireless Earbuds (L & R)
- Charging Case (x1)
- USB Type-C Charging Cable (x1)
- Instruction Manual (x1)

Location of Controls



Charging the Case

Insert the small connector of the supplied USB charging cable into the charging port on the back of the charging case. Insert the large connector into a USB power source such as the USB port on a computer, or into a **5V USB adapter** (*not included*) and plug into a wall socket.

The case charging LED indicator will **flash RED** while charging and **turn solid RED** when fully charged.

Charging the Earbuds

Use the included charging case to protect and charge the earbuds as described below.

1. Make sure that the case is fully charged.
2. Open the cover of the charging case and place the earbuds into the correct charging ports. They should easily "clip" into place and feel secure.
3. Press the charging button on the inside of the case to begin earbud charging. The charging LED indicator inside the case will **light up BLUE** while the case is charging the earbuds. The LED indicator will be OFF when the case is not charging the earbuds. (**Note:** If you wish to stop charging, you can press + hold the charging button for 3 seconds to turn charging OFF.)
4. The earbuds' LED indicators will **turn RED** while they are charging and **turn OFF** when they are fully charged.

When low on power, a tone will be heard and the earbuds' LED indicators will **flash RED** to indicate that they need to be recharged.