

Brookstone®

Brookstone® trademark, name and logos are trademarks of BKST Brand Holdings LLC and used under license.
Manufactured and Marked by Southern Telecom, Inc. under license.

Southern Telecom
Brooklyn, NY 11220

Model No.: BSHP12

1-877-668-4839 (Toll Free)
Monday - Friday: 8AM - 10PM (EST)

Brookstone®

FitLink

Wireless Neckband Earbuds



TABLE OF CONTENTS

Compliance Information.....	1
Before You Begin...	
Additional Warnings.....	3
In the Box.....	3
Location of Controls.....	4
Getting Started	
Charging the Earbuds.....	5
Powering ON/OFF.....	6
Factory Reset.....	6
Bluetooth Pairing.....	7
Playing Music.....	8
Adjusting Playback.....	8
Answering Phone Calls.....	8
Activating Voice Assistant.....	8
Storage & Maintenance.....	9
Specifications.....	9
Warranty Information.....	10

Printed in China
v1. 09-2019

All product names, trademarks, and registered trademarks are property of their respective owners. All company, product, and service names used in this document are for identification purposes only. Use of these names, trademarks, and brands does not imply endorsement.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., used under license.

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

LITHIUM POLYMER BATTERY WARNINGS

This device contains a non-removable Lithium-Polymer battery. The battery must be recycled or disposed of properly. Contact your local waste management office for information on battery recycling or disposal.



Rating Label Definitions

— — — Direct current symbol.



This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.



This symbol signifies that this is a wireless device powered by Bluetooth® technology. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., used under license.

Warranty (cont'd)

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

Warranty Information

90-day Limited Warranty
Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our website at www.southerntelecom.com
- Click on **Product Support**
- Select the **Brand** of your device
- Select **Service Request** and fill out the form to begin your inquiry

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

Before You Begin...

READ THIS MANUAL CAREFULLY AND SAVE FOR FUTURE REFERENCE

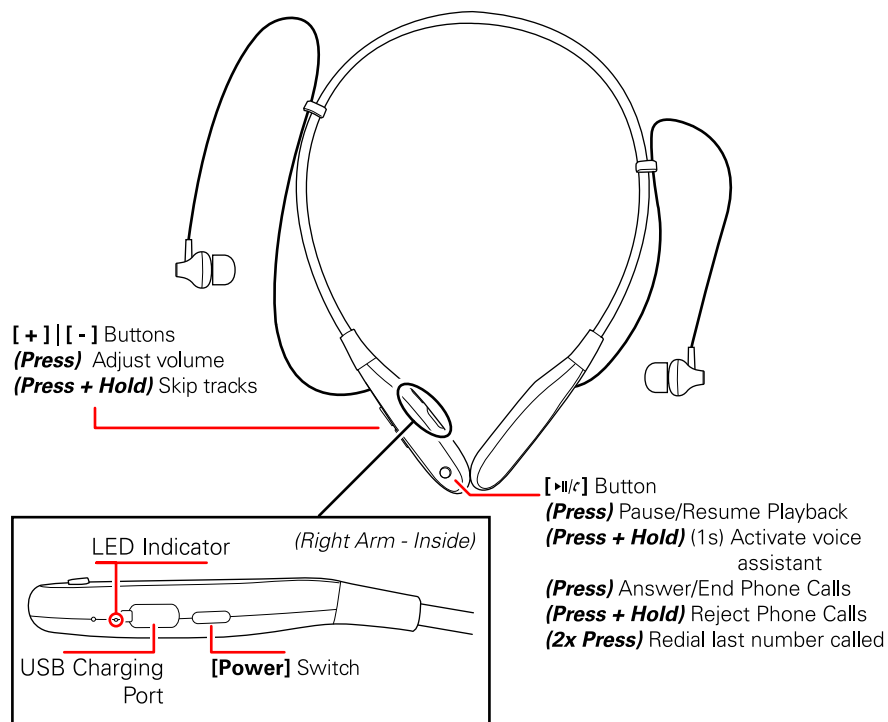
To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

- **THIS DEVICE IS NOT A TOY**, do NOT allow children or pets to use or play with this device.
- **Do not disassemble, modify, or repair the device.**
- Do not expose the device to extreme temperatures (heat or cold), open flames, humid, or wet conditions.
- **Do not submerge in water.**
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- If using with a USB adapter, make sure the adapter is not damaged.
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust, or water, or come into contact with any conductive materials such as liquids, metallic powders, etc.
- **Always be aware of your surroundings when using the earbuds**
- **Never use earbuds while driving a vehicle, riding a bicycle, or operating anything that requires your undivided attention**

In the Box

- BSHP12 - Wireless Neckband Earbuds
- USB Charging Cable (x1)
- Extra Eartips (Lg & Sm)
- Instruction Manual (x1)

Location of Controls



Storage & Maintenance

When not using the earbuds, it is recommended that they are stored away and placed in a safe, dry location, away from sources of water or heat and free of dust and debris.

If the earbuds are dirty, wipe them down with a **clean microfiber cloth**. Do not clean with water or any sort of cleaning liquid or detergent.

Specifications

Bluetooth Ver.: 4.1
Bluetooth Range: 33 ft
Noise-Reduction: cVc 6
Play Time: 6 hrs
Charge Time: 2 hrs

Playing Music

Make sure the earbuds are charged and properly connected to your Bluetooth-enabled device.

Playback and volume adjustment can be controlled with your paired device or with the earbuds, as indicated below:

Adjusting Playback & Volume

- Press the [▶/⏮] button to pause/resume audio playback.
- Press and hold the [+] and [-] buttons to skip tracks.
- Press the [+] and [-] buttons to adjust volume.

Phone Calls

- The neckband will vibrate during incoming phone calls.
- Press the [▶/⏮] button to answer/end an incoming phone call.
- Double press the [▶/⏮] button to mute/unmute the earbuds' microphone.
- Press and hold the [▶/⏮] button to ignore an incoming phone call.
- Double press the [▶/⏮] button to redial the last phone number called.

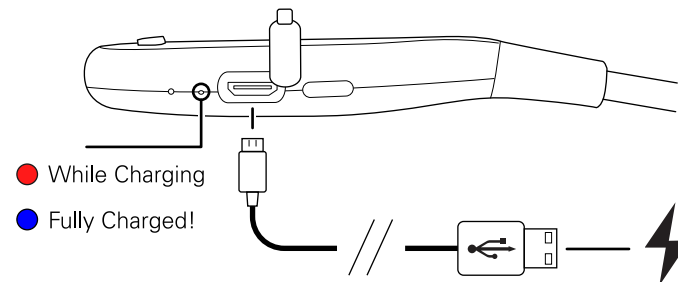
Activating Voice Assistant

To activate voice assistant, the earbuds must be paired to a device that has a voice assistant, such as Siri® or Google Assistant®. For more on using voice assistants, please consult the manufacturers' instruction materials for them.

- Press and hold the [▶/⏮] button for 1 sec. to activate your device's voice assistant function.

Charging the Earbuds

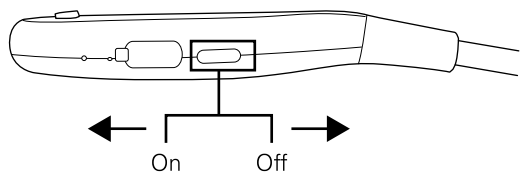
Insert the small connector of the supplied micro-USB charging cable into the USB charging input on the side of the earbuds. Insert the large connector into the USB port on a computer, USB charging device, or a **5V/1A USB adapter** (not included) and plug into an electrical outlet.



The LED indicator will **turn RED** while charging and **turn BLUE** when fully charged. On low power a tone will be heard, indicating that the earbuds should be recharged.

Power On/Off

- Use the [Power] switch to power the earbuds ON/OFF. When powered ON, the neckband will vibrate.
- When the earbuds are powered ON, they will enter Bluetooth pairing mode and automatically pair to any nearby previously-paired Bluetooth-enabled device.



Note: The earbuds will automatically shut off if not connected to a Bluetooth device within 5 minutes.

Factory Reset

1. Plug the USB cable into the earbuds and into a USB power source as described in the Charging the Earbuds section.
2. Power the earbuds ON.
3. Press and hold the [▶/⏮] button for 3 seconds. The LED indicator will **flash BLUE and RED** and the earbuds will reset to their default settings.

Bluetooth Pairing

1. Power the earbuds ON. The LED indicator on the earbuds will **flash RED and BLUE**.
2. Open your device's Bluetooth menu and select **BSHP12** when it appears.
3. Another tone will be heard, indicating that the earbuds are successfully connected to your device. The LED indicator on the earbuds will **slowly flash BLUE**.

