

ART+SOUND™



Instruction Manual

**2-in-1 True Wireless Earbuds
with Speaker Charging Case**

ARBTWS60

Before You Begin...

READ CAREFULLY AND KEEP THIS MANUAL

Caution

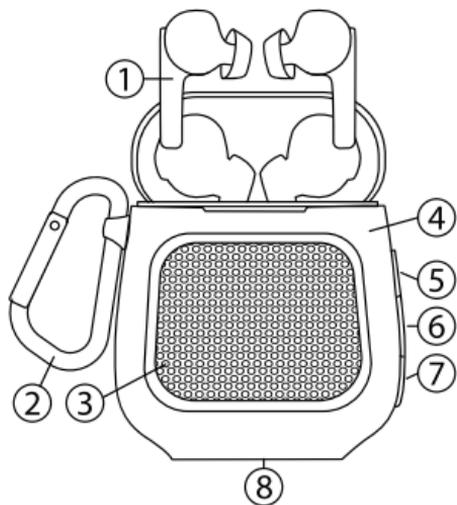
To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

- **THIS DEVICE IS NOT A TOY**, do NOT allow children or pets to use or play with this device.
- Do not disassemble, modify, or repair the device.
- Do not expose to extreme temperatures (heat or cold), open flames, humid, or wet conditions.
- **Do not submerge in water.**
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- If using with a USB adapter, make sure the adapter is not damaged.
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust or water, or to come into contact with any conductive materials such as liquids, metallic powders, etc.
- The case and earbuds include built-in batteries should not be disposed of with regular household waste. Please consult the local authorities on the correct way to dispose of batteries.

In the Box

- ARBTWS60 - True Wireless Earbuds (L & R)
- Speaker Charging Case (x1)
- USB Type-C Charging Cable (x1)
- Instruction Manual (x1)

Location of Controls



1. True Wireless Earbud

2. Carabiner

(Do not use for climbing)

3. Speaker

4. Charging Case

5. Vol+/Next Track

6. Power button

7. Vol-/Prev Track

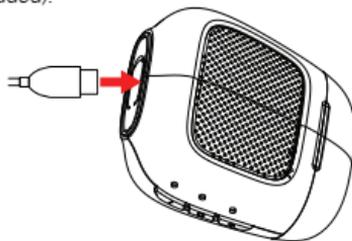
8. Type-C input port

Charging the Speaker Case

Insert the small connector of the included charging cable into the charging port on the charging case. Insert the larger connector into a USB power source such as the USB port on a computer, or a 5V/1A USB wall adapter (*not included*).

The LED indicator on the case will flash RED while the case is charging, and turn solid RED when it is finished charging.

It will take about 3 hours to charge the case fully.



Getting Started

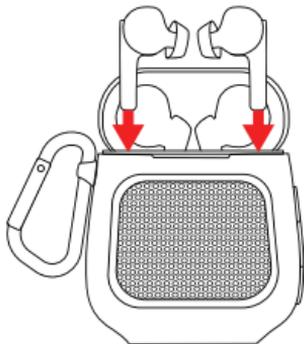
Charging the Earbuds

Use the included charging case to protect and charge your earbuds.

To charge the earbuds, open the case. Place the earbuds into the correct earbud charging ports. The earbuds will automatically power OFF and begin charging.

The earbuds' LED indicators will turn RED while they are charging and turn OFF when they are fully charged.

The LED indicator on the case will turn BLUE when it is charging the earbuds.



Bluetooth Pairing the Earbuds

1. Power the earbuds ON at the same time. After a few seconds, a tone should be heard indicating that the earbuds have connected to each other. One earbud's LED indicator will flash RED and BLUE, and the other's will slowly flash BLUE. *(If the earbuds don't connect to each other, see the troubleshooting section on the last page of this manual.)*
2. Open your device's Bluetooth menu and select **ARBTWS60 TWS** when it appears.
3. Another tone will be heard, indicating that the earbuds are successfully connected to your device. The LED indicators on both earbuds will slowly flash BLUE.

Controlling Playback & Volume (Earbuds)

- **1x Touch** the **[Multi]** button on either earbud to pause and resume audio playback.
- **2x Touch** the **[Multi]** button on the **left** earbud to skip to the **previous** track.
- **2x Touch** the **[Multi]** button on the **right** earbud to skip to the **next** track.
- Volume can only be adjusted with your connected device.

Phone Calls (Earbuds)

- **1x Touch** the **[Multi]** button on either earbud to **answer** an incoming phone call. Touch again to **end** the phone call.
- **Touch + hold (2s.)** the **[Multi]** button on either earbud to reject an incoming phone call.

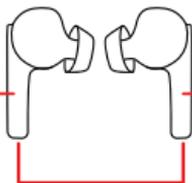
Activating Siri® or Voice Assistant

If you have Siri® or another voice assistant on your paired device, you can activate it using the controls on the earbuds or the controls on your device.

- **Touch + hold (2s.)** either earbud's **[Multi]** button to **activate** voice assistant.

Left Earbud

2x Touch: Skip to previous track



Right Earbud

2x Touch: Skip to next track

Either Earbud

1x Touch: Pause/resume playback

1x Touch: Answer/end phone call

Touch + hold (2s.): Reject incoming call

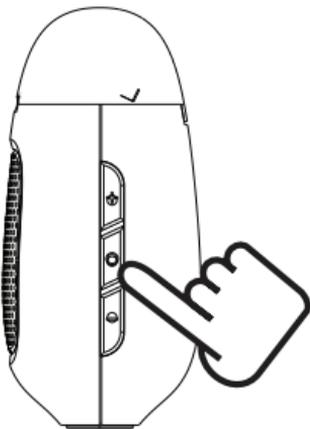
Touch + hold (2s.): Activate voice assistant

Powering the Speaker On/Off

- **Press + hold** the O (middle) button on the side of the speaker to power it ON/OFF.
- When powered on, it will enter Bluetooth pairing mode and the LED indicator will flash BLUE. The speaker may automatically re-pair to a previously-paired device nearby.

Bluetooth Pairing the Speaker

1. Power ON. The speaker will enter Bluetooth pairing mode.
2. Open your device's Bluetooth menu and select **ARBTWS60 SPK** when it appears.
3. A tone will be heard indicating that the speaker is paired to your device, and you will be able to play music.



Controlling Volume & Playback (Speaker)

- Press the + and - buttons on the side of the speaker to adjust volume.
- **Press + hold** the + and - buttons on the speaker to skip tracks.
- Volume & playback can also be controlled by your connected device.

Phone Calls (Speaker)

- Press the O (middle) button to answer or end a phone call on the speaker.

Troubleshooting: Earbud Pairing

Trouble Pairing the Earbuds to Each Other? Try these steps:

1. Place both earbuds back into the case to power them OFF.
2. You may need to go into your device's Bluetooth settings and manually **"Forget"** one or both of the earbuds, and turn your device's Bluetooth OFF while the earbuds pair to each other.
3. Turn your device's Bluetooth back ON if necessary, and follow the **Bluetooth Pairing** steps above again.

Storage & Maintenance

When not using the earbuds, it is recommended that they are stored away in the charging case and placed in a safe, dry location, away from sources of water, light, heat, and dust. They are best stored in an airtight box or bag (*not included*).

If the earbuds or case is dirty, wipe it down with a **clean microfiber cloth**. Do not clean with water or any sort of cleaning liquid or detergent.

Compliance Information

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

WARNING Li-ion Battery Inside

This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F).



Rating Label Definitions

— Direct current symbol.



This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.



This symbol signifies that this is a wireless device powered by Bluetooth® technology.

Warranty Information

90-Day Limited Warranty

Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com
- Select the brand and model of your device
- Select "Service Request" and fill out the form to begin your inquiry
- Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

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Designed in US
Printed in China
v1. 02-2022